

Part 573 Safety Recall Report

24V-833

Manufacturer Name : Kawasaki Motors Corp., U.S.A.

Submission Date : NOV 21, 2024

NHTSA Recall No. : 24V-833

Manufacturer Recall No. : MC24-14



Manufacturer Information :

Manufacturer Name : Kawasaki Motors Corp., U.S.A.

Address : PO Box 25252
Santa Ana CA 92799-5252

Company phone : 949-770-0400

Population :

Number of potentially involved : 299

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2024-2024 Kawasaki Motors, Ltd. Z7 Hybrid ABS and Ninja® 7 Hybrid ABS

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : HYBRID ELECTRIC

Descriptive Information : The affected vehicles containing the problem are certain 2024 Z7 Hybrid ABS - 199 / Ninja® 7 Hybrid ABS - 100 models. The recall population was determined by the beginning and ending production date for the models affected.

Production Dates : MAR 05, 2024 - APR 01, 2024

VIN Range 1 : Begin : ML5CXGA17RDA02646 **End :** ML5CXGA14RDA03172 ☐ Not sequential

VIN Range 2 : Begin : ML5CRGA12RDA02449 **End :** ML5CRGA12RDA03438 ☐ Not sequential

Description of Defect :

Description of the Defect : On certain eligible units, the head pipe was not properly welded to the frame.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The weld of the head pipe to the frame can crack and negatively affect vehicle handling. This could increase the risk of a crash. "DO NOT RIDE YOUR 2024 Z7 HYBRID ABS OR NINJA 7 HYBRID ABS DUE TO THE RISK OF A CRASH"

Description of the Cause : Improper welding.

Identification of Any Warning NR
that can Occur :

Involved Components :

Component Name 1 : FRAME-COMP

Component Description : Frame

Component Part Number : Ninja® 7 Hybrid ABS: 32160-2013 / Z7 Hybrid ABS: 32160-2005

Supplier Identification :

Component Manufacturer

Name : Kawasaki Motors Ltd.

Address : 1-1, Kawasaki-cho
Akashi, Hyogo Foreign States 673-8666

Country : Japan

Chronology :

- End of July 2024: Kawasaki Motors Thailand (KMT) found that the head pipe was not properly welded to the frame on some units. The weld bead was not long enough to bind the two pieces.
- August 2024: KMT evaluated the vehicles in its current stock. Some of these vehicles had the same condition.
- September 2024, KMT sent some affected vehicles to Kawasaki Motors, Ltd. (KML) in Japan for further testing. KML did durability testing to determine whether vehicle function was affected by this condition.
- October 2024, KML found that in vehicles with this condition a crack can occur in the frame at the edge of the welding bead. After extensive use, there is a risk that the crack negatively affects vehicle handling.
- October 2024: KML decided to initiate a recall campaign.

Description of Remedy :

Description of Remedy Program : All vehicles with this issue will be replaced with properly welded units. Units not yet sold will be re-welded. The plan of reimbursement is described on the owner's letter as follows: If you have experienced the failure described above prior to receiving this letter and have paid to have it corrected, you may be eligible for full or partial reimbursement for your documented cost of repair(s). To apply for reimbursement, please send copies of current owner and VIN information along with copies of repair orders and payment confirmation to the following address: Kawasaki Motors Corp., U.S.A. ATTN: Customer Care P.O. Box 25252 Santa Ana, California 92799-5252

How Remedy Component Differs from Recalled Component : The new units will have properly welded frames.

Identify How/When Recall Condition was Corrected in Production : From end of July 2024, the head pipe has been properly welded to the frame.

Recall Schedule :

Description of Recall Schedule : KMC will distribute both electronic and paper copies of a Recall Service bulletin to all Kawasaki motorcycle dealers. KMC will mail the owner notification letter via U.S.P.S. enclosed in an envelope with the statement “Important Recall Safety Information” printed on the outside of the envelope.

Planned Dealer Notification Date : NOV 21, 2024 - NOV 21, 2024

Planned Owner Notification Date : NOV 22, 2024 - NOV 22, 2024

* NR - Not Reported