U.S. Department of Transportation

National Highway Traffic Safety Administration

Part 573 Safety Recall Report 24V831

Manufacturer Name: Jayco, Inc.
Submission Date: Jul 18, 2025
NHTSA Recall No.: 24V831
Manufacturer Recall No.: 9901615

Manufacturer Information

Manufacturer Name: Jayco, Inc.
Address: 903 South Main Street
PO Box 460
Middlebury IN, 46540

Population

Total number of potentially involved: 8
Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2024-2024 Jayco North Point FW
Product Category: Trailers
Product Type:
Fuel / Propulsion:
Production Dates: Mar 27, 2024 - Mar 27, 2024
Number of potentially involved: 1
Descriptive Information:

GE Appliances, a Haier Company provided a list of affected Air Conditioners purchased by Jayco Inc. that are affected by GE equipment recall 24E-071 and our Regulatory Compliance Team determined the scope from our production records. The affected air conditioners were produced on June 1, 2022 – May 29, 2024

Vehicle 2: 2024-2024 Jayco Pinnacle FW
Product Category: Trailers
Product Type:
Fuel / Propulsion:
Production Dates: Jan 31, 2024 - Jun 25, 2024
Number of potentially involved: 7
Descriptive Information:

GE Appliances, a Haier Company provided a list of affected Air Conditioners purchased by Jayco Inc. that are affected by GE equipment recall 24E-071 and our Regulatory Compliance Team determined the scope from our production records. The affected air conditioners were produced on June 1, 2022 – May 29, 2024

Part 573 Safety Recall Report 24V831

Defect / Noncompliance Description

Description of the defect or noncompliance:

Jayco Inc. and GE Appliances, a Haier Company is recalling certain recreational vehicle air conditioners, equipped with a soft start device with part number ICM870-16A-BH5400. The air conditioner soft start device may fail and overheat.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

An air conditioner soft start device that overheats increases the risk of a fire.

Description of the cause:

GE Appliances is still investigating the root cause of the failure.

Identification of any warning that can occur:

Per GE based on current information it appears that potentially affected air conditioners may cycle excessively or cease cooling if the ICM870-16A-BH5400 soft start fails, resulting in the inoperability of the installed air conditioning's compressor. Units may emit smoke and/ or a burning odor, either into the RV cabin or through the external (roof mounted) housing of the unit.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: ICM Controls

Address: 7313 William Barry Blvd.
Syracuse KY, 13212

Country: United States

Involved Components

Component Name 1: ICM Controls ICM870-16A-BH5400 Series Soft Start

Component Description: Electronic soft start device for residential, commercial, RV & marine air conditioning units.

Component Part Number: ICM870-16A-BH5400

Part 573 Safety Recall Report 24V831

Chronology

See GE Appliances Chronology for Equipment Recall 24E-071. 10/15/2024 Jayco Inc. Compliance received a safety recall letter in the mail from GE Appliances, a Haier Company regarding their recall 24E-071 in regards to recreational vehicle air conditioners, equipped with a soft start device with part number ICM870-16A-BH5400. The air conditioner soft start device may fail and overheat. Jayco Inc. compliance was informed that we purchased one or more air conditioner units affected by the recall. 10/21/2024 The Warranty Incident Review Committee (WIRC) discussed the incident and elevated it to CPAC. 10/22/2024 The Corrective Preventive Action Committee (CPAC) discussed the incident and elevated it to SSC. 10/30/2024 The Safety Steering Committee (SSC) met and voted to proceed with filing a safety recall with NHTSA and Transport Canada. Jayco Inc. is not aware of any warranty claims related to this matter. As of 1-10-25 The final remedy is still being determined. As of 2-4-25 The final remedy is still being determined. As of 3-28-25 GE Appliances is still determining an appropriate remedy for the defect. Based upon current information, the Company believes that a company sanctioned recall remedy may be available in April 2025.

Update: 6-17-25 GE appliances notified Jayco that a Remedy is now available for 24E-071 Regarding ICM soft start module.

Update: 7-1 25 Mike Boyer from GE appliances contacted Jayco Compliance and stated that the remedy that they have currently available will not work with the Low profile Air Conditioner serial numbers that Jayco Inc. production have installed on the 8 units that are affected by GE recall 24E-071. Mike Boyer at GE stated that we could replace the recalled ICM870-16A-BH5400 with the Micro-air EasyStart Breeze part number ASY-399X20 and a enclosed bracket for the remedy on the low profile air conditioner units. Jayco compliance is now waiting for parts and currently working on an updated remedy instruction. Jayco compliance is amending to move out the planned owner notification date to 8-18-25.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Replace

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

Jayco Inc. Dealers will remove the recalled ICM 870-16A unit (ICM870-16A – White Box), install the new Micro-air EasyStart Breeze part number ASY-399X20 and a enclosed mounting bracket. The dealer will then test the operation of the RVAC unit during and after installation. Repairs made prior to the recall will be reimbursed in accordance with our Recall Reimbursement Plan on file with NHTSA. Jayco Inc. will file completion reports.

How remedy component differs from recalled component:

The new replacement soft start component contains a Micro-air EasyStart Breeze part number ASY-399X20 and a enclosed mounting bracket. The recalled soft start component module is the (ICM870-16A – White Box) with no metal enclosure.

Identify how/when recall condition was corrected in production:

Part 573 Safety Recall Report 24V831

Jayco Inc. has not used GE air conditioners equipped with a soft start device ICM870-16A-BH5400 in production as of 6/25/24.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Jayco Inc. will notify its dealers and affected retail owners.

Planned Dealer Notification Date: Aug 18, 2025 - Aug 18, 2025

Planned Interim Owner Notification Date:

Planned Remedy Owner Notification Date: Aug 18, 2025

Date when VIN will be searchable:

☐ No Dealers

☐ No Owners

☐ Phased Recall