

Part 573 Safety Recall Report

24V-809

Manufacturer Name : Porsche Cars North America, Inc.**Submission Date :** DEC 02, 2024**NHTSA Recall No. :** 24V-809**Manufacturer Recall No. :** ARC4**Manufacturer Information :**

Manufacturer Name : Porsche Cars North America, Inc.

Address : One Porsche Drive

Atlanta GA 30354

Company phone : 1-800-767-7243

Population :

Number of potentially involved : 2,251

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2024 Porsche 911

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : Affected vehicles have been identified through production records.

Production Dates : NOV 11, 2020 - OCT 21, 2024

VIN Range 1 : Begin : WPOAD2A9XMS257761 End : WPOBB2A94RS234901 Not sequential

Vehicle 2 : 2024-2024 Porsche 718

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : Affected vehicles have been identified through production records.

Production Dates : OCT 24, 2023 - APR 02, 2024

VIN Range 1 : Begin : WPOAE2A82RK274209 End : WPOCE2A83RK240028 Not sequential

Vehicle 3 : 2025-2025 Porsche Panamera

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : HYBRID ELECTRIC

Descriptive Information : Affected vehicles have been identified through production records.

Production Dates : JUN 19, 2024 - AUG 15, 2024

VIN Range 1 : Begin : WPOAF2YA9SL080007 End : WPOAF2YA3SL080049 Not sequential

Description of Defect :

Description of the Defect : There is a possibility that the center lock wheel fastening system within certain production range were manufactured out of specification and could fracture.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Center lock fracture could potentially result in loss of a wheel or degradation in steering control. This could increase a risk of a crash.

Description of the Cause : The cause of the issue is currently under continued investigation.

Identification of Any Warning that can Occur : If the center lock fractures, immediate perceptible vibration is likely.

Involved Components :

Component Name 1 : Central lock wheel bolt

Component Description : The central locking wheel bolt secures the wheel to the vehicle.

Component Part Number : 992601119B

Supplier Identification :**Component Manufacturer**

Name : Hirschvogel Holding GmbH

Address : Dr.-Manfred-Hirschvogel-Straße 6
Denklingen Foreign States 86920

Country : Germany

Chronology :

Between September and mid-Oct., 2024, Porsche became aware of 4 incidents in the U.S. attributable to center lock fractures. One case happened during the tightening process in the workshop after a regular wheel replacement was carried out (Sept. 6th). Another case was identified by unnormal vibrations while driving at highway speeds (Sept 23rd). Two cases were reported as accidents with the loss of the respective wheels but without any deaths or injuries (Sept. 23rd & Oct. 15th).

While the cause remains under review, the subject components appeared to be from a single batch of out-of-specification components matched to vehicle production months Sept. 2023-Oct. 2024.

Although the cause remains under investigation, Porsche decided on Oct. 21st to conduct a safety recall and ask customers to stop use on the subject vehicles.

Description of Remedy :

Description of Remedy Program : Porsche will check the center lock wheel fastening system and replace any out-of-specification parts, if necessary.

The owner's letter will not include a statement about customer reimbursement for pre-notification remedies as all of the affected vehicles are still covered under Porsche New Car Limited Warranty.

How Remedy Component Differs from Recalled Component : Based on the available information, the subject components appeared to be from a single batch of out-of-specification components.

Identify How/When Recall Condition was Corrected in Production : At the current time, it is assumed that out-of-specification center lock was installed in vehicle production between September 2023 and October 2024.

Recall Schedule :

Description of Recall Schedule : Owners will be notified within 60 days of the filing of this report.

Planned Dealer Notification Date : OCT 29, 2024 - OCT 29, 2024

Planned Owner Notification Date : DEC 27, 2024 - DEC 27, 2024

* NR - Not Reported