

# Part 573 Safety Recall Report

# 24V-795

**Manufacturer Name :** General Motors, LLC

**Submission Date :** OCT 24, 2024

**NHTSA Recall No. :** 24V-795

**Manufacturer Recall No. :** A242476151



## Manufacturer Information :

**Manufacturer Name :** General Motors, LLC

**Address :** 29427 Louis Chevrolet Road  
MAIL CODE 480-210-2V WARREN MI  
48093

**Company phone :** 586-596-1733

## Population :

**Number of potentially involved :** 25

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2025-2025 Cadillac XT4

**Vehicle Type :**

**Body Style :**

**Power Train :** NR

**Descriptive Information :** Manufacturing records and part supplier trace records were used to identify vehicles equipped with an instrument panel from the supplier's suspect production period.

**Production Dates :** SEP 04, 2024 - SEP 09, 2024

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** General Motors has decided that a defect which relates to motor vehicle safety may exist in certain 2025 model year Cadillac XT4 vehicles. The perforation on the underside of the instrument panel cover that allows the passenger-side airbag to properly deploy may not have been scored correctly by the supplier.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If the perforation is not scored correctly, the passenger side airbag may not properly deploy in a crash, increasing the risk of injury.

**Description of the Cause :** Following maintenance, the machine that scores the underside of the cover was not properly adjusted.

**Identification of Any Warning** NR  
**that can Occur :**

## Involved Components :

Component Name 1 : PANEL ASM-I/P UPR TR

Component Description : Instrument Panel Top Pad

Component Part Number : 42809300, 42809301, 42828702, 42828703, 42828704, 42828705

## Supplier Identification :

### Component Manufacturer

Name : Yanfeng Ramos Arizpe

Address : Av Industria Megalurgica 1030

Parque Industrial Ramos Arizpe Ramos Arizpe Foreign States 25900

Country : Mexico

## Chronology :

On August 30, 2024, a GM supplier quality engineer was notified by the supplier that certain instrument panel covers may have been produced with improperly scored perforations. On September 17, 2024, GM opened a product investigation. GM's supplier determined that the machine that scores the perforation on the underside of the instrument panel cover had not been properly adjusted following maintenance and identified suspect parts using trace records. On September 20, 2024, GM placed affected vehicles on a stop-delivery order. GM is not aware of any field incidents related to this condition. On October 17, 2024, GM's Safety and Field Action Decision Authority decided to conduct a safety recall.

## Description of Remedy :

Description of Remedy Program : Dealers will replace the instrument panel upper cover. Pursuant to 49 C.F.R. § 573.13(d)(1), all covered vehicles are under warranty, so reimbursement is not offered.

How Remedy Component Differs from Recalled Component : The replacement instrument panel upper cover will be scored properly.

Identify How/When Recall Condition was Corrected in Production : GM's supplier began shipping parts with properly scored perforations on September 4, 2024. On September 20, 2024, vehicles identified through part trace information were placed on a stop-delivery order. Any affected vehicles that had not yet shipped were held at GM's assembly plant.

## Recall Schedule :

Description of Recall Schedule : Dealers will be notified on October 24, 2024. Owner notification is estimated to begin on December 9, 2024.

Planned Dealer Notification Date : OCT 24, 2024 - OCT 24, 2024

Planned Owner Notification Date : DEC 09, 2024 - DEC 10, 2024

\* NR - Not Reported