

# Part 573 Safety Recall Report

# 24V-787

**Manufacturer Name :** Newmar Corporation**Submission Date :** NOV 04, 2024**NHTSA Recall No. :** 24V-787**Manufacturer Recall No. :** 613 RSB**Manufacturer Information :**

Manufacturer Name : Newmar Corporation

Address : 355 North Delaware Street

PO Box 30 Nappanee IN 46550

Company phone : 574-773-7791

**Population :**

Number of potentially involved : 111

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2023-2024 Newmar Super Star

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

**Descriptive Information :** On certain motorhomes, the tire valve extensions for the inner wheels may get damaged by contact with the outer wheels. If this happens, the inner tire could gradually lose air pressure. This could overload the outer tire and cause it to fail. A rear tire failure could cause the rear of the coach to sway and increase the risk of crash.

Super Star 110

Production Dates : MAR 08, 2023 - DEC 21, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2025-2025 Newmar Super Star

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

**Descriptive Information :** On certain motorhomes, the tire valve extensions for the inner wheels may get damaged by contact with the outer wheels. If this happens, the inner tire could gradually lose air pressure. This could overload the outer tire and cause it to fail. A rear tire failure could cause the rear of the coach to sway and increase the risk of crash.

Super Star 1

Production Dates : NOV 02, 2023 - NOV 13, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

**Description of Defect :**

Description of the Defect : On certain motorhomes, the tire valve extensions for the inner wheels may get damaged by contact with the outer wheels. If this happens, the inner tire could gradually lose air pressure. This could overload the outer tire and cause it to fail.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A rear tire failure could cause the rear of the coach to sway and increase the risk of crash.

Description of the Cause : Daimler Trucks North America discontinued installing the inner wheel tire valve extensions on chassis supplied to Newmar. It was discovered through warranty claims on damaged outer wheels and valve stem extensions that Newmar production continued to install the inner wheel tire valve extensions after the chassis manufacture discontinued the installation. The inner wheel tire valve extensions installed by Newmar have the potential to cause a gradual loss of air on the inner tire.

Identification of Any Warning that can Occur : Low Inner tire air pressure.

**Involved Components :**

Component Name 1 : Valve Stem Extension

Component Description : Inner rear wheel tire valve stem extension

Component Part Number : 160568

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

In May of 2024 Newmar Service received warranty claims for damage to rear outer wheels and damage to the rear inner tire valve extensions. The units with the warranty claims were units that were in production after

the chassis manufacture discontinued installing the inner wheel tire valve extensions. An investigation was initiated to understand the issue further.

Upon completion of the investigation on October 16, 2024, the Product Safety Committee met to review the scope and consequence. At that time, it was decided the issue presented an unreasonable risk to motor vehicle safety and the recall process was initiated.

At the time of this letter Newmar Corporation has received nine customer complaint/warranty claims for this recall. With the first complaint coming in on 04/02/2024.

Newmar Corporation is not aware of any property damage, injuries, or deaths, attributed directly or indirectly to this issue.

## Description of Remedy :

**Description of Remedy Program :** Newmar will direct any customers in the population of this recall to have the inner wheel tire valve stem extension removed. This can be done by taking their unit to a Newmar authorized service center to have the rear inner wheel tire valve extension removed, or by the customer removing the valve stem extension themselves per the remedy instructions that will be provided with the customer notification letters. All repairs will be at no cost to the customer.

If the customer has had the repair performed before receiving this letter, they may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For additional information, contact Newmar Corporation at:

Service Department Newmar Corporation  
355 N Delaware St  
Nappanee, IN 46550-0030  
Phone - 1-800-731-8300

**How Remedy Component Differs from Recalled Component :** NR

**Identify How/When Recall Condition was Corrected in Production :** NR

## Recall Schedule :

**Description of Recall Schedule :** Owner notification letters will be sent out on or before 12/22/2024.  
Dealer notification letters will be sent out on or before 10/29/2024

**Planned Dealer Notification Date :** OCT 29, 2024 - OCT 29, 2024

**Planned Owner Notification Date :** DEC 22, 2024 - DEC 22, 2024

\* NR - Not Reported