

# Part 573 Safety Recall Report

# 24V-778

**Manufacturer Name :** Ford Motor Company

**Submission Date :** OCT 18, 2024

**NHTSA Recall No. :** 24V-778

**Manufacturer Recall No. :** 24C33



## Manufacturer Information :

**Manufacturer Name :** Ford Motor Company

**Address :** 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

**Company phone :** 1-866-436-7332

## Population :

**Number of potentially involved :** 6

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2024-2024 Ford Maverick

**Vehicle Type :** LIGHT VEHICLES

**Body Style :**

**Power Train :** NR

**Descriptive Information :** Ford's team reviewed plant records to determine the population of affected vehicles. The 2nd row child seat tether anchors on the recalled vehicles were installed with below average thread forming torque.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

**Production Dates :** AUG 28, 2024 - AUG 28, 2024

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Noncompliance :

**Description of the Noncompliance :** The 2nd row child seat tether anchors may have incomplete thread engagement and as a result may not meet the strength requirements for child restraint anchorage systems set forth in the FMVSS 225 Laboratory Test Procedure.

**FMVSS 1 :** 225 - Child restraint anchorage systems

**FMVSS 2 :** NR

**Description of the Safety Risk :** A tether anchorage component that is out-of-specification may cause non-compliance with the strength requirements for child restraint anchorage systems set forth in FMVSS 225, increasing the risk of injury in the event of a crash.

**Description of the Cause :** An unauthorized rework at the supplier facility occurred during Upper Back Panel Assembly production, and as a result the threading in the tether anchor taper plates may be out-of-specification.

**Identification of Any Warning that can Occur :** None

## Involved Components :

**Component Name 1 :** Upper Back Panel Assembly

**Component Description :** Upper Back Panel Assembly

**Component Part Number :** NZ6B-E403A02-AB

## Supplier Identification :

### Component Manufacturer

**Name :** Flex N Gate

**Address :** Parque Industrial Dynatech Sur Hermosill  
Hermosillo Foreign States 83297

**Country :** Mexico

## Chronology :

On September 10, 2024, Ford's Critical Concern Review Group opened an investigation into a concern related to the torque on some rear seat tether anchors.

Ford is not aware of any warranty claims related to this condition.

On October 11, 2024, Ford's Field Review Committee reviewed the concern and approved a field action.

Ford is not aware of any accidents or injuries as a result of this condition.

## Description of Remedy :

Description of Remedy Program : Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have the affected tether anchorage points repaired using a heli-coil process. There will be no charge for this service.

Ford will forward a copy of the notification letters to dealers to the agency when available.

How Remedy Component Differs from Recalled Component : The remedy heli-coil (CTA Manufacturing M8-1.25 Pro Thread Kit Part Number CTA35089) Insert Number #25089) ensures full thread engagement of the tether anchor and will meet FMVSS 225 strength requirements.

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : Notification to dealers is expected to occur on October 21 2024. Mailing of owner notification letters is expected to begin December 2, 2024, and is expected to be completed by December 2, 2024, instructing customers to take their vehicle to a Ford or Lincoln dealer to have the upper back panel repaired.

Planned Dealer Notification Date : OCT 21, 2024 - OCT 21, 2024

Planned Owner Notification Date : DEC 02, 2024 - DEC 02, 2024

\* NR - Not Reported