



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

24V771

Manufacturer Name: Forest River, Inc.

Submission Date: Jun 30, 2025

NHTSA Recall No.: 24V771

Manufacturer Recall No.: 51-1839

Manufacturer Information

Population

Manufacturer Name: Forest River, Inc.

Address: 55470 CR 1
P.O. Box 3030
Elkhart IN, 46515-3030

Total number of potentially involved: 2,783

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2025-2025 Forest River Inc. V-Tour Class B Motorhomes

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jun 25, 2024 - Sep 30, 2024

Number of potentially involved:

Descriptive Information:

The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024. See attached spreadsheet for MY, Model, and Quantity

Vehicle 2: 2025-2025 Forest River Inc. Sportscoach Class A Motorhomes

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: May 29, 2024 - Aug 27, 2024

Number of potentially involved:

Descriptive Information:

The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024. See attached spreadsheet for MY, Model, and Quantity

Part 573 Safety Recall Report**24V771****Vehicle 3:** 2024-2025 Forest River Inc. V-RV Class B Motorhomes**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Feb 15, 2024 - Sep 27, 2024**Number of potentially involved:****Descriptive Information:**

The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024. See attached spreadsheet for MY, Model, and Quantity

Vehicle 4: 2022-2025 Forest River Inc. Georgetown Class A Motorhomes**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** May 12, 2022 - Aug 26, 2024**Number of potentially involved:****Descriptive Information:**

The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024. See attached spreadsheet for MY, Model, and Quantity

Vehicle 5: 2025-2025 Forest River Inc. V-Sport Class B Motorhomes**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Jul 25, 2024 - Jul 25, 2024**Number of potentially involved:****Descriptive Information:**

The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024. See attached spreadsheet for MY, Model, and Quantity

Vehicle 6: 2021-2025 Forest River Inc. Pursuit Class A Motorhomes**Product Category:** Buses, Medium & Heavy Vehicles

Part 573 Safety Recall Report**24V771****Product Type:****Fuel / Propulsion:****Production Dates:** May 24, 2021 - Jul 31, 2024**Number of potentially involved:****Descriptive Information:**

The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024. See attached spreadsheet for MY, Model, and Quantity

Vehicle 7: 2024-2024 Forest River Inc. Ahara Travel Trailers**Product Category:** Trailers**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 28, 2023 - Sep 28, 2023**Number of potentially involved:****Descriptive Information:**

The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024. See attached spreadsheet for MY, Model, and Quantity

Vehicle 8: 2024-2024 Forest River Inc. Entrada Class C Motorhomes**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Jul 14, 2023 - Aug 31, 2023**Number of potentially involved:****Descriptive Information:**

The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024. See attached spreadsheet for MY, Model, and Quantity

Vehicle 9: 2021-2025 Forest River Inc. Mirada Class A Motorhomes**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Apr 29, 2021 - Jul 29, 2024

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The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024. See attached spreadsheet for MY, Model, and Quantity

Vehicle 10: 2025-2025 Forest River Inc. V-Cruise Class B Motorhomes

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: May 24, 2024 - Aug 30, 2024

Number of potentially involved:**Descriptive Information:**

The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024. See attached spreadsheet for MY, Model, and Quantity

Vehicle 11: 2021-2023 Forest River Inc. Dynamax Isata Class C Motorhomes

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Dec 10, 2020 - Apr 20, 2023

Number of potentially involved:**Descriptive Information:**

The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024. See attached spreadsheet for MY, Model, and Quantity

Vehicle 12: 2022-2025 Forest River Inc. FR3 Class A Motorhomes

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jul 22, 2022 - Sep 30, 2024

Number of potentially involved:**Descriptive Information:**

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Vehicle 13: 2023-2023 Forest River Inc. Sunseeker Class C Motorhomes

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Oct 28, 2022 - Oct 28, 2022

Number of potentially involved:

Descriptive Information:

The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024. See attached spreadsheet for MY, Model, and Quantity

Vehicle 14: 2021-2025 Forest River Inc. Encore Class A Motorhomes

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: May 14, 2021 - Jul 29, 2024

Number of potentially involved:

Descriptive Information:

The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024. See attached spreadsheet for MY, Model, and Quantity

Defect / Noncompliance Description

Description of the defect or noncompliance:

According to GE campaign 24E071: "GE Appliances has decided that a defect which relates to motor vehicle safety exists in the ICM Controls ICM870-16A-BH5400 soft start units manufactured prior to the spring of 2024. The soft start modules may contain an unknown design and/or manufacturing defect that increases the risk of thermal events."

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

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According to GE campaign 24E071: "In the event that an ICM870-16A-BH5400 unit undergoes and/or initiates a thermal event, the unit may emit smoke containing the byproducts of plastic or other component material combustion and/or experience a thermal breach the soft start's enclosure, leading to the destruction of the soft start and/or localized thermal damage to the area of the air conditioning where the soft start is located. Although unconfirmed at this time, the thermal event may, in very limited instances, have the potential to spread beyond the recreational vehicle's air conditioning into the recreational vehicle's construction."

Description of the cause:

According to GE campaign 24E071: "GE is still investigating the root cause".

Identification of any warning that can occur:

According to GE campaign 24E071: "Based on currently available information, it appears that potentially affected recreational vehicle air conditioning units may cycle excessively or cease cooling if the ICM870-16A-BH5400 soft start fails, resulting in the inoperability of the installed air conditioning's compressor. Units may emit smoke and/or a burning odor, either into the RV cabin or through the external (roof mounted) housing of the unit."

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: GE Appliances, a Haier Company

Address: 4000 Buchel Bank Rd
Louisville KY, 40225

Country: United States

Involved Components

Component Name 1: ICM870-16A-BBH5400 Series Soft Start

Component Description: Electronic soft start device for residential, commercial, RV & marine air conditioning units.

Component Part Number: GE PN-ICM870-16A-BBH5400

Chronology

On October 9, 2024, Forest River's Office of Corporate Compliance ("OCC") was notified by its supplier, GE of their equipment recall 24E071. OCC opened a research item to see if and/or where the recalled components had been used.

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On October 10, 2024, Forest Rivers Corporate Recall Committee was notified of the GE equipment campaign.

On November 11, 2024, Forest River amended the recall to reflect there was not a warranty report ran for this recall.

On March 25, 2025, Forest River received a request from NHTSA to update the status of the remedy. Forest River has not been contacted by the manufacture GE stating that there is a remedy available. Updated notification dates.

On May 13, 2025, Forest River received a request from NHTSA to update the status of the remedy. Forest River has not been contacted by the manufacturer GE stating that there is a remedy available. Updated notification dates.

On June 30, 2025, amending recall to reflect the final remedy has been received.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type:

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to replace the soft start(s).

What is the Forest River Customer Service Phone Number?
 Encore, Mirada, Pursuit, and Sportscoach – (574) 825-8212
 Isata – (574) 262-3474
 Georgetown, FR3 and Sunseeker – (574) 206-7600
 Ahara and Entrada – (574) 264-6664
 V-Cruise, V-RV, V-Sport, V-Tour – (574) 617-6408

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.
 Please send the service invoice to the following address:

V-Cruise, V-RV, V-Sport, V-Tour
 2995 Paul Drive
 Elkhart, IN 46514

Encore, Mirada, Pursuit, and Sportscoach
 1310 CR 37

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Middlebury, IN 46540

Dynamax Isata
2745 Northland Dr.
Elkhart, IN 46514

Georgetown, FR3 and Sunseeker
55135 CR 1
Elkhart, IN 46514

Ahara and Entrada
3000 County Road 6 West
Elkhart, IN 46514

How remedy component differs from recalled component:

GE Appliances, a Haier Company
4000 Buchel Bank Road
Louisville Kentucky 40225

Component Name: ICM870-16A-BBH5400 Series Soft Start
Component Description: Electronic soft start device for residential, commercial, RV & marine air conditioning units.
Component P/N: GE PN-ICM870-16A-BBH5400

According to GE campaign 24E071: "Until a remedy is available, consumers should have the ICM870-16A-BH5400 "soft start" removed from their air conditioner(s). GE Appliances is still determining an appropriate remedy for the defect."

Identify how/when recall condition was corrected in production:

The week of October 10, 2024, Forest River's Divisions were notified of the GE campaign to cease using the "soft start" on GE air conditioners.

Reimbursement Plan

Description of reimbursement program:

Period of reimbursement:

Costs to be reimbursed:

Address for reimbursement claims:

Recall Schedule

Description of recall schedule:

Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once

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a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date: Jul 07, 2025 - Jul 07, 2025

No Dealers

Planned Interim Owner Notification Date: Nov 26, 2024 - Nov 26, 2024

No Owners

Planned Remedy Owner Notification Date: Jul 07, 2025 - Jul 07, 2025

Phased Recall

Date when VIN will be searchable: