

Part 573 Safety Recall Report

24V-762

Manufacturer Name : Jayco, Inc.

Submission Date : OCT 14, 2024

NHTSA Recall No. : 24V-762

Manufacturer Recall No. : 9903614



Manufacturer Information :

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 2,066

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2025 Jayco/Entegra Coach Ethos, Ethos LI, Swift, Swift LI

Vehicle Type : LIGHT VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Jayco Inc. determined the population from production records.

Production Dates : SEP 30, 2020 - SEP 23, 2024

VIN Range 1 : Begin : 1JSPEBBJ9M1RT8051 End : 1JSPEBBJ0S1RT8145

☒ Not sequential

Description of Noncompliance :

Description of the Noncompliance : Tire and Loading Information labels have the incorrect tire load range listed. The tire load range listed on the label is C and should be listed as E. As a result, the labels fail to comply with the requirements of FMVSS Number 110, Tire selection and rims and motor home/recreation vehicle trailer load carrying capacity information for motor vehicles with a GVWR of 4,536 kilograms (10,000 pounds) or less.

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : Tire and loading information labels with the incorrect tire load range listed could lead to the selection of underrated tires, which could increase the risk of a crash.

Description of the Cause : Data entry error, which resulted in the tire load range C being printed on the tire labels instead of the correct tire load range E.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On September 17, 2024 Jayco Customer Service emailed Jayco compliance department that the Tire and Loading Information labels have the incorrect tire load range listed. The tire load range listed on the label is C and should be listed as E. An internal investigation began.

On September 18, 2024 during the investigation, the Jayco Inc. Chassis administration confirmed that there was a Data entry error, which resulted in the tire load range C being printed on the tire and loading information labels instead of the correct tire load range E.

On September 23, 2024, the Warranty Incident Review Committee (WIRC) discussed the incident and determined it should be elevated to CPAC.

On October 2, 2024, the Corrective and Preventive Action Committee (CPAC) met to discuss this incident and elevated it to the Safety Steering Committee.

On October 8, 2024, the Safety Steering Committee voted in favor of proceeding with a noncompliance recall for failing to comply with the requirements of FMVSS Number 110, Tire selection and rims and motor home/ recreation vehicle trailer load carrying capacity information for motor vehicles with a GVWR of 4,536 kilograms (10,000 pounds) or less.

Description of Remedy :

Description of Remedy Program : Jayco Inc. Dealers or the retail owners will adhere the Tire and loading information label showing the correct tire load range E listed. Repairs made prior to the recall will be reimbursed in accordance with our Recall Reimbursement Plan on file with NHTSA. There are no warranty claims or complaints associated with this recall. Jayco Inc. will be reporting the quarterly completion rates to NHTSA.

How Remedy Component Differs from Recalled Component :	Tire and loading information label will list the correct tire load range E instead of tire load range C.
Identify How/When Recall Condition was Corrected in Production :	As of September 18, 2024, Jayco production has installed the Tire and loading information label showing the correct tire load range E listed.

Recall Schedule :

Description of Recall Schedule :	Jayco will notify its dealers and affected retail owners.
Planned Dealer Notification Date :	NOV 08, 2024 - NOV 08, 2024
Planned Owner Notification Date :	NOV 08, 2024 - NOV 08, 2024

* NR - Not Reported