

Part 573 Safety Recall Report

24V-754

Manufacturer Name : Chrysler (FCA US, LLC)**Submission Date :** OCT 10, 2024**NHTSA Recall No. :** 24V-754**Manufacturer Recall No. :** 86B**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US, LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 31,676

Estimated percentage with defect : 5 %

Vehicle Information :

Vehicle 1 : 2020-2023 Ram 1500 Pickup

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : Some 2020 through 2023 MY Ram 1500 Classic trucks equipped with a driver side heated trailer tow rearview mirror may experience a detached glass from the backing plate.

The suspect period began on September 24, 2020 for vehicles built at Saltillo Truck Assembly Plant ("STAP") and October 1, 2020 for vehicles built at Warren Truck Assembly Plant ("WTAP"), when suspect driver side heated trailer tow mirror assemblies were introduced in vehicle production, through April 10, 2023 at WTAP and April 11, 2023 at STAP, when suspect driver side heated trailer tow mirror assemblies were no longer used in vehicle production. The suspect population was determined using part shipment information and vehicle production records.

Similar vehicles not included in the recall were built with driver side mirror assemblies that have different designs which are not suspect or were built outside of the suspect period.

Production Dates : SEP 24, 2020 - APR 11, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Description of Noncompliance :

Description of the Noncompliance : FMVSS 111 S.5 and S6.1 requires trucks to be equipped with outside driver side rearview mirrors that have a reflective surface. Suspect vehicles built with driver side rearview heated trailer tow mirror glass that is not properly adhered to the backing plate may become detached and no longer provide a reflective surface.

FMVSS 1 : 111 - Rear visibility

FMVSS 2 : NR

Description of the Safety Risk : Detached driver side mirror glass reduces visibility and could result in a vehicle crash without prior warning.

Description of the Cause : NR

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Mirror replacement

Component Description : Glass

Component Part Number : 68286843AA

Supplier Identification :**Component Manufacturer**

Name : Magna International Inc

Address : 337 Magna Drive

Aurora Foreign States L4G7K1

Country : Canada

Chronology :

On July 21, 2023, the FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance ("TSRC") organization became aware that some 2020 through 2023 MY Ram 1500 Classic trucks may be equipped with a driver side heated trailer tow rearview mirror with a glass that may become detached from the backing plate.

From July 2023, through September 2024, FCA US TSRC conducted an analysis of detached driver side heated trailer tow mirror glass failure patterns and vehicle history and determined that the affected vehicles may have been built with driver side heated trailer tow mirror glass that can become detached.

On September 18, 2024, the FCA US TSRC organization recognized that a vehicle build issue existed on certain vehicles related to a condition that can lead to a detached driver side heated trailer tow mirror glass, potentially resulting in a noncompliance with FMVSS No. 111.

On October 03, 2024, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall on all affected vehicles to replace the driver side heated trailer tow mirror glass.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : The remedy component will be a new piece of heated trailer tow mirror glass that is properly adhered to the mirror backing plate.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **10/10/2024: FCA US will notify dealers on or about 10/17/2024 and begin notifying owners on or about 12/05/2024.

Planned Dealer Notification Date : OCT 17, 2024 - OCT 17, 2024

Planned Owner Notification Date : DEC 05, 2024 - DEC 06, 2024

* NR - Not Reported