

# Part 573 Safety Recall Report

# 24V-747

**Manufacturer Name :** Nissan North America, Inc.**Submission Date :** NOV 21, 2024**NHTSA Recall No. :** 24V-747**Manufacturer Recall No. :** R24B5, R24C2**Manufacturer Information :**

Manufacturer Name : Nissan North America, Inc.

Address : P. O. BOX 685001

Franklin TN 37068-5009

Company phone : 800-647-7261

**Population :**

Number of potentially involved : 5,176

Estimated percentage with defect : 1 %

**Vehicle Information :**

Vehicle 1 : 2025-2025 INFINITI QX80

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

**Descriptive Information :** This issue is specific to INFINITI QX80 vehicles equipped with the Around View Monitor (AVM) system with the AV controller software part number(s) in the table below. Based on production records, the defect is unique to the model and dates of manufacture; no other Nissan or INFINITI vehicles are affected.

Production Dates : APR 16, 2024 - OCT 31, 2024

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

**Description of the Noncompliance :** Certain Model Year 2025 INFINITI QX80 vehicles equipped with an Around View Monitor (AVM) system with affected AV controller software part number (s) may experience software logic errors. These errors can result in an internal system initialization failures, which may in some instances cause "Park Assist is not available" to be displayed and a blank image when the vehicle is shifted into "Reverse."

FMVSS 1 : 111 - Rear visibility

FMVSS 2 : NR

**Description of the Safety Risk :** This condition may not meet the requirements of S5.5 of Federal Motor Vehicle Safety Standard (FMVSS) No. 111; Rear Visibility. If the rear view image is not available, rearward visibility may be reduced, potentially increasing the risk of a crash.

**Description of the Cause :** NR

**Identification of Any Warning that can Occur :** There is no preceding warning.

**Involved Components :**

Component Name 1 : CONTROLLER ASSY - CAMERA

Component Description : AV Controller

Component Part Number : 988H2 7JB0A

Component Name 2 : CONTROLLER ASSY - CAMERA

Component Description : AV Controller

Component Part Number : 988H2 7JB0B

Component Name 3 : CONTROLLER ASSY - CAMERA

Component Description : AV Controller

Component Part Number : 988H2 7JB3B

Component Name 4 : CONTROLLER ASSY - CAMERA

Component Description : AV Controller

Component Part Number : 988H2 7JB1B

Component Name 5 : CONTROLLER ASSY - CAMERA

Component Description : AV Controller

Component Part Number : 988H2 7JB4A

Component Name 6 : CONTROLLER ASSY - CAMERA

Component Description : AV Controller

Component Part Number : 988H2 7JB2B

**Supplier Identification :****Component Manufacturer**

Name : FSVAP Japan Co., Ltd

Address : Shintoshin 7-2, Chuo-ku,  
Saitama-ken Foreign States Saitama-sh  
Country : Japan

**Chronology :**

See attached Amended Part 573 for chronology details.

**Description of Remedy :**

Description of Remedy Program : Retailers will be instructed to reprogram the vehicle's Around View Monitor system. This free software reprogram will address both software issues and should take up to two (2.0) hours to complete.

Nissan will not include a statement in the Part 577 owner notification concerning reimbursement for the cost of obtaining a pre-notification remedy as the subject vehicles are under warranty.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : Retailers will be notified of the updated recall on November 20, 2024. Owners of all potentially affected vehicles will be notified within 60 days of the initial NCIR submission date, to bring their vehicle into a retailer for repair of both potential issues.

Planned Dealer Notification Date : NOV 20, 2024 - NR

Planned Owner Notification Date : NOV 21, 2024 - NR

\* NR - Not Reported