

Part 573 Safety Recall Report

24V-746

Manufacturer Name : Forest River, Inc.**Submission Date :** OCT 04, 2024**NHTSA Recall No. :** 24V-746**Manufacturer Recall No. :** 300-1847**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 26

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2025-2025 Forest River Inc. Catalina CAT243RBSLE Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by the inception of this model after being moved to a new manufacturing plant.

2025 CATALINA CAT243RBSLE 26

Grand Total 26

Production Dates : AUG 22, 2024 - SEP 25, 2024

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : The Federal Placard lists the incorrect axle Gross Axle Weight Rating "GAWR".

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : 567 - Certification

Description of the Safety Risk : A customer may unintentionally overload the trailer, with may lead to loss of vehicle control and potentially a crash.

Description of the Cause : Engineering Error

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Federal Placard

Component Description : Federal Placard

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On September 30, 2024, the manufacturing plant contacted Forest River's Office of Corporate Compliance ("OCC") and informed OCC that during application of the Federal Placard, it was noticed that the axle was listed incorrectly at 4400 lbs. GAWR, whereas it should be listed at 3500 lbs. GAWR.

On October 4, 2024, the Corporate Recall Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. Forest River will notify dealerships of this recall and will provide them with Federal Placards for all vehicles located in their stock inventory. Consumers will receive their Federal Placards via mail along with remedy instructions to install these Federal Placards. If a consumer is uncomfortable installing them, they can visit a Forest River Dealer or Service Center to have the Placard installed at no charge.

What is the Forest River Customer Service Phone Number? (574)
825-4995

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.
Please send the service invoice to the following address:

Catalina
Forest River, Inc.
Attn: WARRANTY MANAGER
PO Box 30
Middlebury, IN 46540

How Remedy Component Differs from Recalled Component : Federal Placard – The federal placard will now have the correct axle rating listed

Identify How/When Recall Condition was Corrected in Production : The week of September 30, 2024, the manufacturing plant began installing a corrected label onto all vehicles in production and the ship yard.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : NOV 13, 2024 - NOV 13, 2024

Planned Owner Notification Date : NOV 13, 2024 - NOV 13, 2024

* NR - Not Reported