

# Part 573 Safety Recall Report

# 24V-702

**Manufacturer Name :** General Motors, LLC**Submission Date :** OCT 24, 2024**NHTSA Recall No. :** 24V-702**Manufacturer Recall No. :** N242466950**Manufacturer Information :**

Manufacturer Name : General Motors, LLC

Address : 29427 Louis Chevrolet Road  
MAIL CODE 480-210-2V WARREN MI  
48093

Company phone : 586-596-1733

**Population :**

Number of potentially involved : 18,325

Estimated percentage with defect : 1 %

**Vehicle Information :**

Vehicle 1 : 2013-2019 GMC Savana Cutaway

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Manufacturing records were used to determine vehicles that may experience the defect condition.

This recall only involves commercial cutaway vehicles sold with GM-provided body mounts (RPO BNC). GMC Savana Passenger and Cargo Vans are not affected by this recall.

There are 6,359 GMC Savana vehicles affected by this recall.

Production Dates : NOV 20, 2012 - AUG 05, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2013-2019 Chevrolet Express Cutaway

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Manufacturing records were used to determine vehicles that may experience the defect condition.

This recall only involves commercial cutaway vehicles sold with GM-provided body mounts (RPO BNC). Chevrolet Express Passenger and Cargo Vans are not affected by this recall.

There are 11,966 Chevrolet Express vehicles affected by this recall.

Production Dates : NOV 19, 2012 - AUG 20, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

## Description of Defect :

Description of the Defect : General Motors has decided that a defect which relates to motor vehicle safety may exist in certain 2013 – 2019 model year Chevrolet Express Cutaway and GMC Savana Cutaway vehicles with optional GM-provided body mounts (RPO BNC). The brake lines in these cutaway vehicles may not meet the recommended clearance to the GM-provided body mounts. If brake lines contact the body mounts, the brake line may experience wear or damage that could lead to a brake fluid leak.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A brake fluid leak can result in reduced stopping performance or inoperative service brakes, increasing the risk of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : Drivers may notice evidence of a fluid leak (i.e., fluid on the ground) before there is a significant reduction in brake performance.

## Involved Components :

Component Name 1 : PIPE ASM-RR BRK INTER

Component Description : Brake Lines

Component Part Number : 84530441, 84530443

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

GM received an informal inquiry from NHTSA regarding potential brake line damage due to “brake lines rubbing on the chassis” in certain GM cutaway vehicles in May 2022. GM’s investigation into that inquiry found only one allegation of reduced brake performance in 7 model years and GM closed its investigation but continued to monitor the field for additional incidents. On June 26, 2024, GM opened a new product investigation following information provided by Transport Canada on May 22, 2024, regarding 18 incidents of brake line wear or damage due to contact with body mounts on vehicles upfitted from 2018 and 2019 model year cutaway products. The report from Transport Canada identified seven cases where fluid loss was observed, of which five included complaints regarding pedal feel or degradation of brake performance. The other 11 incidents only noted observation of wear damage to the brake lines in the area of the body mounts. GM’s investigation determined that interference between the brake lines and body mounts could result in this type of wear on cutaway vehicles that received the optional GM-provided body mounts (RPO BNC). These mounts are not installed by GM and are provided with the cutaway vehicle for installation by the upfitter. GM is aware of 25 potential field reports involving damage to the brake line caused by contact with the GM-provided body mount (RPO BNC), including the incidents brought forward by Transport Canada. GM became aware of these incidents between August 31, 2022, and May 22, 2024. GM is not aware of any crashes or injuries related to this condition. On September 12, 2024, GM’s Safety Field Action Decision Authority (SFADA) decided to conduct a safety recall.

## Description of Remedy :

Description of Remedy Program : Dealers will inspect and, if necessary, replace the brake lines. Pursuant to 577.11, GM will provide reimbursement to owners for repairs according to the plan submitted under USG 5916 on May 12, 2023.

How Remedy Component Differs from Recalled Component : Replaced brake lines provide sufficient clearance to the body mounts.

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : Dealers will be notified on September 19, 2024. Owner interim notification is estimated to begin on November 1, 2024. Owner

notification of an available remedy is estimated to begin January 20, 2025.

Planned Dealer Notification Date : SEP 19, 2024 - SEP 19, 2024

Planned Owner Notification Date : JAN 20, 2025 - JAN 20, 2025

\* NR - Not Reported