

Part 573 Safety Recall Report

24V-667

Manufacturer Name : Ember Recreational Vehicles, INC**Submission Date :** SEP 11, 2024**NHTSA Recall No. :** 24V-667**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Ember Recreational Vehicles, INC

Address : 710 Commerce Drive

Bristol IN 46507

Company phone : 844-732-4204

Population :

Number of potentially involved : 4

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2023-2024 Ember RV Overland Series, Touring Edition, E-Series

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The Recreational Vehicle Trailer Cargo Carrying Capacity Labels for four (4) total units were determined to be inaccurate.

Production Dates : OCT 05, 2022 - MAY 31, 2024

VIN Range 1 : Begin : 7RVTV2246PA001260 End : 7RVTV2246PA001260 Not sequentialVIN Range 2 : Begin : 7RVTV2267PA001852 End : 7RVTV2267PA001852 Not sequentialVIN Range 3 : Begin : 7RVTE2271RA002586 End : 7RVTE2271RA002586 Not sequentialVIN Range 4 : Begin : 7RVTT2349RA002877 End : 7RVTT2349RA002877 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : The cargo capacity labels did not list the correct cargo carrying capacity.

FMVSS 1 : 567 - Certification

FMVSS 2 : NR

Description of the Safety Risk : End user can potentially overload with cargo that is beyond the established limits. This overload scenario can cause difficulty in towing the trailer safely.

Description of the Cause : System generated warning and was inadvertently bypassed.

Identification of Any Warning that can Occur : System could provide warning that weights entered are outside of tolerances that can Occur : set.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

Deviation was determined during a unit weight project / audit.

Description of Remedy :

Description of Remedy Program : Affected owners will receive corrected label via mail that will also contain information about the update and instructions for placement. Internal processes will be developed to ensure system messages and overrides are audited on a weekly basis.

How Remedy Component Differs from Recalled Component : Corrected information.

Identify How/When Recall Condition was Corrected in Production : Corrected labels were printed on 07/29/24 and system messaging was verified to be accurate.

Recall Schedule :

Description of Recall Schedule : The four affected owners will be notified starting 8/26/24 via mail. Completion is anticipated to be very quick.

Planned Dealer Notification Date : AUG 26, 2024 - SEP 30, 2024

Planned Owner Notification Date : AUG 26, 2024 - SEP 30, 2024

* NR - Not Reported