

# Part 573 Safety Recall Report

# 24V-664

**Manufacturer Name :** Airstream, Inc.

**Submission Date :** OCT 01, 2024

**NHTSA Recall No. :** 24V-664

**Manufacturer Recall No. :** NR



## Manufacturer Information :

**Manufacturer Name :** Airstream, Inc.

**Address :** 419 West Pike Street  
PO Box 629 Jackson Center OH  
45334-0629

**Company phone :** 937-596-6111

## Population :

**Number of potentially involved :** 21

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2025-2025 Airstream Classic

**Vehicle Type :** TRAILERS

**Body Style :** OTHER

**Power Train :** NR

**Descriptive Information :** To determine the recall population we researched the number model year 2025 of units that were manufactured with the My Airstream system control hubs with the incorrect firmware version.

**Production Dates :** JUL 08, 2024 - AUG 26, 2024

**VIN Range 1 : Begin :** 1STJBYP22SJ572867 **End :** 1STJBYP2XSI573880  Not sequential

## Description of Defect :

**Description of the Defect :** The power hub had an incorrect max fuse rating set on the e-fusing, not allowing the power hub to fault out after an overheating scenario.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** Because the e-fuse rating was set incorrectly, it would allow the possibility for a thermal event. This would increase the risk of personal injury, or fire.

**Description of the Cause :** The power hub firmware had the incorrect max fuse rating set for the e-fusing

**Identification of Any Warning that can Occur :** None

## Involved Components :

Component Name 1 : Power Hub

Component Description : Supplies power to circuits

Component Part Number : 514417-1

Component Name 2 : Power Hub

Component Description : Supplies power to circuits

Component Part Number : 514417-3

Component Name 3 : Power Hub

Component Description : Supplies power to circuits

Component Part Number : 514417-3

## Supplier Identification :

### Component Manufacturer

Name : DB Tech Products

Address : 8812 Cross Landing Way  
Riverview Florida 33578

Country : United States

## Chronology :

8/14/24: Airstream Engineering was notified by production that a wire had been hit in a unit causing it to heat up. However, it was discovered that the power hub controlling this output didn't fault out after a wire had overheated.

8/15/24: Airstream reached out to vendor stating the production fault scenario and verified specifications. At this time, the vendor stated they must have had some confusion internally on the max fuse setting versus constant amp draw load. They went back through their firmware and confirmed that they had the wrong max fuse rating set for the E-fusing. They agreed to investigate those parameters and get an update back to Airstream.

8/17/24: Supplier responded back stating that it would just be a code change adjusting those fuse values to match specifications.

8/22/24: Supplier responded back with their internal specification adjustments and plan for updated firmware release.

8/29/24: The vendor sent a new firmware release for the power hubs with a fix for the previous E-fuse issue. This firmware release was immediately tested on the lab bench with a load tester. Airstream went through all

E-fuse testing and full regression testing confirming that the new hub firmware releases fixed the issue. 9/3/2024 - The safety committee reviewed all known data and determines a recall is warranted. There have been no warranty claims, customer complaints, or injuries that were related to this issue.

## Description of Remedy :

Description of Remedy Program : Dealers will be instructed to replace the Power-Hubs. This will be completed at no cost to the customer. Reimbursement will follow the general reimbursement policy that is on file with NHTSA.

How Remedy Component Differs from Recalled Component : Airstream Classic units manufactured after August 28, 2024

Identify How/When Recall Condition was Corrected in Production : The corrected firmware was installed on the power hubs on August 29, 2024

## Recall Schedule :

Description of Recall Schedule : Airstream has the utmost urgency in notifying owners about a recall that affects their vehicle. Letters will be sent out once all pertinent information has been gathered.

Planned Dealer Notification Date : NOV 09, 2024 - NOV 09, 2024

Planned Owner Notification Date : NOV 09, 2024 - NOV 09, 2024

\* NR - Not Reported