

# Part 573 Safety Recall Report

# 24V-629

**Manufacturer Name :** Forest River, Inc.**Submission Date :** SEP 16, 2024**NHTSA Recall No. :** 24V-629**Manufacturer Recall No. :** 69-1833**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Population :**

Number of potentially involved : 132

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2024-2025 Forest River Inc. Salem SBF325RL Fifth Wheels

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope is determined by the inception of the model, to current date.

2024

SALEM

SBF325RL

53

2025

SALEM

SBF325RL

9

Production Dates : OCT 18, 2023 - AUG 14, 2024

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2024-2025 Forest River Inc. Wildwood WBF325RL Fifth Wheels

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope is determined by the inception of the model, to current date.

2024  
WILDWOOD  
WBF325RL  
67  
2025  
WILDWOOD  
WBF325RL  
3

Production Dates : OCT 18, 2023 - AUG 14, 2024

VIN Range 1 : Begin :

NR

End : NR

Not sequential

### Description of Defect :

Description of the Defect : The tire(s) may contact chassis components.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the tire contacts the chassis components, it may fail. This condition may lead to loss of vehicle control, which may lead to a crash.

Description of the Cause : Engineering Error.

Identification of Any Warning None  
that can Occur :

### Involved Components :

Component Name 1 : Slideout Head

Component Description : Slideout Head

Component Part Number : N/A

### Supplier Identification :

## Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

On August 13, 2024, Forest River's Office of Corporate Compliance ("OCC") was notified by the manufacturing plant of a single vehicle in which the tire may contact a chassis component.

On August 14, 2024, OCC opened a research item into the concern. OCC asked the division to get the dimension between the tire and the chassis components. Additionally, OCC asked the division to reach out to dealers with stock inventory to inspect for a possible concern.

Between August 16 through August 20, the manufacturing plant began receiving data points back from multiple dealers.

On August 22, 2024, Forest Rivers Corporate Committee voted to recall.

On September 16, 2024, Forest River amended the recall to reflect the remedy.

## Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy. The remedy will be to install a riser kit to achieve the appropriate tire clearance.

What is the Forest River Customer Service Phone Number? (574)  
534-3167

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Salem/Wildwood  
Forest River, Inc.  
Attn: WARRANTY MANAGER  
1803 Century Drive  
Goshen, IN 46528

How Remedy Component Differs from Recalled Component : Affected Component – Slide out Head  
The tires will now have adequate clearance.

Identify How/When Recall Condition was Corrected in Production : The week of August 19, 2024, the manufacturing plant had a riser installed, lifting the vehicle 3 inches, allowing clearance of the tire and chassis components.

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : OCT 01, 2024 - OCT 01, 2024

Planned Owner Notification Date : OCT 01, 2024 - OCT 01, 2024

\* NR - Not Reported