

# Part 573 Safety Recall Report

# 24V-596

**Manufacturer Name :** Triple E Recreational Vehicles

**Submission Date :** AUG 29, 2024

**NHTSA Recall No. :** 24V-596

**Manufacturer Recall No. :** CA#10584-1



## Manufacturer Information :

## Population :

**Manufacturer Name :** Triple E Recreational Vehicles

**Number of potentially involved :** 7

**Address :** PO Box 1230 Winkler MB

**Estimated percentage with defect :** 100 %

Canada 00 R6W 4C4

**Company phone :** 204-325-4361

## Vehicle Alterer Information :

**Vehicle 1 :** 2024-2024 UNITY U24RL

**Descriptive Information :** UNITS MANUFACTURED FOR DEALERS LOCATED IN CALIFORNIA HAVE THE RVMP GENERATOR INSTALLED.  
UNITS MANUFACTURED FOR OTHER DEALERS DO NOT HAVE THIS SPECIFIC GENERATOR INSTALLED.  
UNITS AFFECTED 2

**Production Dates :** MAY 22, 2024 - JUN 10, 2024

**Vehicle 2 :** 2024-2024 UNITY U24MBL

**Descriptive Information :** UNITS MANUFACTURED FOR DEALERS LOCATED IN CALIFORNIA HAVE THE RVMP GENERATOR INSTALLED.  
UNITS MANUFACTURED FOR OTHER DEALERS DO NOT HAVE THIS SPECIFIC GENERATOR INSTALLED.  
UNITS AFFECTED 1

**Production Dates :** MAY 22, 2024 - JUN 10, 2024

**Vehicle 3 :** 2024-2024 UNITY U24FX

**Descriptive Information :** UNITS MANUFACTURED FOR DEALERS LOCATED IN CALIFORNIA HAVE THE RVMP GENERATOR INSTALLED.  
UNITS MANUFACTURED FOR OTHER DEALERS DO NOT HAVE THIS SPECIFIC GENERATOR INSTALLED.  
UNITS AFFECTED 2

**Production Dates :** MAY 22, 2024 - JUN 10, 2024

Vehicle 4 : 2024-2024 UNITY U24TB

Descriptive Information : UNITS MANUFACTURED FOR DEALERS LOCATED IN CALIFORNIA HAVE THE RVMP GENERATOR INSTALLED.  
UNITS MANUFACTURED FOR OTHER DEALERS DO NOT HAVE THIS SPECIFIC GENERATOR INSTALLED.  
UNITS AFFECTED 2

Production Dates : MAY 22, 2024 - JUN 10, 2024

### Description of Defect :

Description of the Defect : THE RVMP GENERATOR PROPANE FUEL LINE HOSE IS ROUTED INCORRECTLY AND CLOSER TO THE GENERATOR EXHAUST THAN 114MM WITHOUT A HEAT SHIELD.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : IF THE LP FUEL LINE HOSE WERE TO BECOME TOO HOT FROM THE GENERATOR EXHAUST, OVER TIME THERE IS A POSSIBILITY OF THE HOSE MATERIAL BECOMING COMPROMISED. THIS COULD CAUSE THE HOSE TO BECOME BRITTLE AND CRACK CAUSING THE PROPANE TO LEAK, A SPARK COULD IGNITE CAUSING A FIRE AND BODILY INJURY.

Description of the Cause : THERE WAS NO SOP (STANDARD OPERATING PROCEDURE) DEFINING THE PROCESS FOR INSTALLING A RVMP FLEX POWER PROPANE GENERATOR. THE RVMP FLEX POWER GENERATOR IS ONLY INSTALLED ON UNITS BOUND FOR CALIFORNIA. THE TIME FRAME BETWEEN THE INSTALLATIONS OF THIS MODEL ALLOWS THE PROCESS TO SLIP.

Identification of Any Warning that can Occur : A SMELL OF PROPANE OR THE SOUND OF PROPANE BEING RELEASED OR THE REDUCED FLOW TO THE GENERATOR

### Involved Components :

Component Name : RVMP GENERATOR PROPANE FUEL LINE HOSE

Component Description : NR

Component Part Number : NPN

### Supplier Identification :

Component Manufacturer

Name : NR  
Address : NR  
NR  
Country : NR

### Chronology :

ON JUNE 12/2024 AN IN-HOUSE AUDIT WAS PERFORMED AND NOTICED THAT THE PROPANE FUEL LINE HOSE WAS LOCATED TOO CLOSE TO THE GENERATOR EXHAUST. THERE IS NO SOP (STANDARD OPERATING PROCEDURE) FOR THE INSTALLATION PROCESS TO INSTALL THE RVMP GENERATOR, WHICH IS DIFFERENT FROM THE REGULAR GENERATOR INSTALLED DURING THE MANUFACTURING PROCESS. THE RVMP GENERATOR IS COMPLIANT FOR USE & SALE IN THE STATE OF CALIFORNIA ONLY. AS OF AUGUST 19/2024 THERE ARE NO REPORTS OF WARRANTY CLAIMS, FIELD & SERVICE REPORTS.

### Description of Remedy :

Description of Remedy Program : THE FIELD KIT WILL INCLUDE A NEW HEAT SHIELD WHICH WILL BE INSTALLED IN PLACE OF THE EXISTING HEAT SHIELD INSTALLED DURING THE MANUFACTURING PROCESS. DEALERS WITH INVENTORY WILL BE REQUIRED TO ORDER THE FIELD REPAIR KIT (HEAT SHIELD) FROM THEIR CUSTOMER SERVICE/ WARRANTY ADVISOR, LOCATED AT THE FACTORY. DEALERS WILL SUBMIT A WARRANTY APPLICATION FOR REIMBURSEMENT. RETAIL OWNERS WILL BE INSTRUCTED TO CONTACT THEIR SELLING DEALER TO HAVE THE FIELD REPAIR KIT INSTALLED OR CONTACT TRIPLE E RV TO ORDER THE KIT. THE RV SERVICE CENTER OR RETAIL OWNER WILL BE PAID DIRECTLY BY TRIPLE E RV. AN RV SERVICE CENTER OR RETAIL OWNER WILL BE REIMBURSED FOR COSTS INCURRED FOR REPAIR PRIOR TO THE RECALL NOTIFICATION. THE KIT WILL BE SENT AT NO CHARGE TO THE DEALER, RV SERVICE CENTER OR RETAIL OWNER.

How Remedy Component Differs from Recalled Component : THE REMEDIED UNITS WITH THE RVMP GENERATOR WOULD HAVE A HEAT SHIELD INSTALLED BETWEEN THE LP FUEL LINE HOSE AND THE GENERATOR EXHAUST.

Identify How/When Recall Condition was Corrected in Production : JULY 2/ 2024 AN SOP WILL BE CREATED TO DEFINE THE PROCESS TO INSTALL THE RVMP GENERATOR AND THE PROPANE FUEL LINE HOSE AND THE HEAT SHIELD TO PROTECT.

### Recall Schedule :

Description of Recall Schedule : NOTIFICATION TO DEALERS IS EXPECTED TO OCCUR MID AUGUST/2024.  
NOTIFICATION TO RETAIL OWNERS IS EXPECTED TO OCCUR MID AUGUST/2024

Planned Dealer Notification Date : AUG 20, 2024 - AUG 22, 2024

Planned Owner Notification Date : AUG 20, 2024 - AUG 22, 2024

**Purchaser Information :**

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :

Address :

Country :

Company Phone :

\* NR - Not Reported