

Part 573 Safety Recall Report

24V-584

Manufacturer Name : Hyundai Motor America**Submission Date :** AUG 07, 2024**NHTSA Recall No. :** 24V-584**Manufacturer Recall No. :** 024G**Manufacturer Information :**

Manufacturer Name : Hyundai Motor America

Address : 10550 Talbert Avenue

Fountain Valley CA 92708

Company phone : 800-633-5151

Population :

Number of potentially involved : 1,488

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2025-2025 Genesis GV80

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Based on manufacturing and sales records, the subject vehicles include 477 model year 2025 Genesis GV80 vehicles produced on the specified dates by Hyundai Motor Company ("HMC") for sale in the U.S. market. Other than those listed in this report, no other Hyundai/Genesis vehicles have been found to contain incorrect rearview backup camera software logic in the audio/video head unit.

Production Dates : MAR 11, 2024 - JUN 11, 2024

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2024-2025 Genesis GV60

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : HYBRID ELECTRIC

Descriptive Information : Based on manufacturing and sales records, the subject vehicles include 1,011 model year 2024-2025 Genesis GV60 vehicles produced on the specified dates by Hyundai Motor Company ("HMC") for sale in the U.S. market. Other than those listed in this report, no other Hyundai/Genesis vehicles have been found to contain incorrect rearview backup camera software logic in the audio/video head unit.

Production Dates : JUL 22, 2023 - JUN 26, 2024

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Description of Noncompliance :

Description of the Noncompliance : The subject vehicles' rearview backup camera may shut off while in reverse if engaged before the audio/video head unit fully initializes and driven over 10 kph, or approximately 6 mph. As such, the subject vehicles may not comply with the requirements set forth in Federal Motor Vehicle Safety Standard No. 111, "Rear Visibility."

FMVSS 1 : 111 - Rear visibility

FMVSS 2 : NR

Description of the Safety Risk : A disabled rearview backup camera reduces rearward visibility, increasing the risk of a crash or injury.

Description of the Cause : Incorrect rearview backup camera software in the audio/video head unit can potentially cause the rearview backup camera to shut off under certain driving parameters.

Identification of Any Warning that can Occur : N/A

Involved Components :

Component Name 1 : HU ASSY-A.V.N

Component Description : Head unit display w/ audio/video/navigation for GV80

Component Part Number : 96560-T6ED0

Component Name 2 : HU ASSY-A.V.N

Component Description : Head unit display w/ audio/video/navigation for GV60

Component Part Number : 96560-CU600

Component Name 3 : HU ASSY-A.V.N

Component Description : Head unit display w/ audio/video/navigation for GV60

Component Part Number : 96560-CU610

Component Name 4 : HU ASSY-A.V.N

Component Description : Head unit display w/ audio/video/navigation for GV60

Component Part Number : 96560-CU620

Supplier Identification :

Component Manufacturer

Name : LG Electronics
Address : W5 10, Magokjungang 10-ro
Gangseo-gu Seoul Foreign States 07796
Country : Korea, Republic of

Chronology :

Please see attached for the requested information.

Description of Remedy :

Description of Remedy Program : All owners of the subject vehicles will be notified by first class mail with instructions to bring their vehicles to a Genesis retailer for an update of the rearview backup camera system software. This remedy will be offered at no cost to owners for all affected vehicles, regardless of whether the affected vehicles are still covered under Genesis' New Vehicle Limited Warranty. Additionally, Genesis will provide owners of affected vehicles reimbursement for out-of-pocket expenses incurred to obtain a remedy for the recall condition in accordance with the reimbursement plan submitted to NHTSA on February 22, 2024. As a cautionary measure, owners are advised to limit their vehicle speed while in reverse to less than 6 MPH.

How Remedy Component Differs from Recalled Component : The rearview backup camera software logic has been revised to ensure proper operation and compliance with federal requirements.

Identify How/When Recall Condition was Corrected in Production : The revised software was implemented as a production running change on June 12, 2024, and July 2, 2024, for GV80 and GV60 vehicles, respectively.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified electronically by the specified dates.
Owners will be notified by certified mail by the specified dates.

Planned Dealer Notification Date : OCT 05, 2024 - OCT 05, 2024

Planned Owner Notification Date : OCT 05, 2024 - OCT 05, 2024

* NR - Not Reported