

Part 573 Safety Recall Report

24V-579

Manufacturer Name : TAXA LLC**Submission Date :** AUG 07, 2024**NHTSA Recall No. :** 24V-579**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : TAXA LLC

Address : 7930 Blankenship Dr.

Houston TX 77055

Company phone : 713-861-2540

Population :

Number of potentially involved : 863

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2024 Taxa Mantis

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Manufacturing records show that a different bracket gasket began to be used in late 2021 due to sourcing issues. The population was determined from the date of the gasket change.

Production Dates : JUL 01, 2021 - JUL 31, 2024

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The fresh-water tank may dislodge from the trailer and fall to the ground.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If a water tank becomes dislodged while a trailer is in use, it may increase the risk of a crash.

Description of the Cause : Manufacturing records show that a different bracket gasket began to be used in late 2021 due to sourcing issues. The substitute gasket material is less firm and could allow the water tank to shift and dislodge from its brackets while the trailer is in use.

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Mantis water bracket gasket

Component Description : Mantis water bracket gasket

Component Part Number : LNG-10

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On June 11, 2024, Taxa's Customer Service team received a report of a water tank becoming dislodged from a Mantis trailer. An investigation was launched and during the investigation, four additional reports came in of the same issue—occurring on June 22, June 26, June 29, and July 12. Taxa's Safety Committee met on July 29, 2024, and determined a recall was necessary. Taxa is not aware of any injuries or property damage associated with this issue.

Description of Remedy :

Description of Remedy Program : The existing water tank gaskets and brackets will be replaced at no cost to the consumer at an authorized Taxa dealer. If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall. Please send the service invoice to the following address:

Taxa LLC
Attn: Service Manager
428 Industrial Ln
Birmingham, AL 35211

How Remedy Component Differs from Recalled Component : The remedy components include a firmer gasket and replacement brackets for additional support.

Identify How/When Recall Condition was Corrected in Production : As soon as this was discovered, the water tank bracket gaskets were changed to the proper material and a new bracket with additional support was added in production.

Recall Schedule :

Description of Recall Schedule : Notification letters will be sent within the 60- day requirement.
Planned Dealer Notification Date : SEP 20, 2024 - SEP 27, 2024
Planned Owner Notification Date : SEP 20, 2024 - SEP 27, 2024

* NR - Not Reported