

Part 573 Safety Recall Report

24V-577

Manufacturer Name : Jayco, Inc.

Submission Date : AUG 29, 2024

NHTSA Recall No. : 24V-577

Manufacturer Recall No. : 9903611



Manufacturer Information :

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 125

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2024-2025 Entegra Coach Anthem, Aspire, Cornerstone, Reatta, Reatta XL

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Jayco Inc. has determined the population from our production records.

Production Dates : OCT 31, 2023 - MAY 28, 2024

VIN Range 1 : Begin : 1JSMEACV2R13W8058 **End :** 1JSMEABU7S1NJ8051 Not sequential

Description of Defect :

Description of the Defect : Certain units may have been built in production with the incorrect sized battery cables, incorrect placement of the battery cables, and improperly torqued battery cables, which are isolated to the coach battery box that contains a quantity of 2 or 4 - 6 Volt AGM battery option.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Incorrect sized battery cables, incorrect placement of the battery cables, and improperly torqued battery cables could cause an electrical short and/or overheat the battery cables, which could increase the risk of a fire.

Description of the Cause : Incorrect Battery Cable Installation in Jayco Inc. Manufacturing.

Identification of Any Warning that can Occur : There is no warning.

Involved Components :

Component Name 1 : Battery 6V AGM D Cycle

Component Description : BATTERY, 6V AGM D CYCLE L-16 SER AUTO POST W/THD

Component Part Number : 0305307 / REV-L16-400

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

6/14/2024 Jayco production notified Jayco Compliance by email regarding certain Entegra Coach models that may have been built in production with the incorrect sized battery cables, incorrect placement of the battery cables, and improperly torqued battery cables, which are isolated to the coach battery box.

6/17/2024 The Warranty Incident Review Committee (WIRC) discussed the incident and elevated it to CPAC.

7/3/2024 The Corrective Preventive Action Committee (CPAC) discussed the incident and elevated it to SSC.

7/25/2024 The Safety Steering Committee (SSC) met and voted to proceed with filing a safety recall with NHTSA.

Jayco is not aware of any warranty claims or any accidents or injuries related to this matter.

Description of Remedy :

Description of Remedy Program : Jayco Inc. dealers will inspect for the incorrect sized battery cables, incorrect placement of the battery cables, and inspect for improperly torqued battery cables and repair or replace battery cables as necessary. Repairs made prior to the recall will be reimbursed in accordance with our Recall Reimbursement Plan on file with NHTSA. This repair will be performed at no charge. Jayco Inc. will file completion reports.

How Remedy Component Differs from Recalled Component : The recalled component will have properly sized battery cables, the correct placement of the battery cables, and properly torqued battery cables.

Identify How/When Recall Condition was Corrected in Production : June 20, 2024, Units in production with the incorrect sized battery cables, incorrect routing of the battery cables, and improperly torqued battery cables, which are isolated to the coach battery box have been remedied. All units built on and after June 20, 2024 will have the properly sized battery cables, the correct placement of the battery cables, and properly torqued battery cables.

Recall Schedule :

Description of Recall Schedule : Jayco Inc. will notify its dealers and affected retail owners.
Planned Dealer Notification Date : SEP 06, 2024 - SEP 06, 2024
Planned Owner Notification Date : SEP 06, 2024 - SEP 06, 2024

* NR - Not Reported