

Part 573 Safety Recall Report

24V-555

Manufacturer Name : Daimler Trucks North America, LLC**Submission Date :** AUG 15, 2024**NHTSA Recall No. :** 24V-555**Manufacturer Recall No. :** FL918**Manufacturer Information :****Population :**

Manufacturer Name : Daimler Trucks North America, LLC

Number of potentially involved : 27,494

Address : 4747 N. Channel Avenue

Estimated percentage with defect : 100 %

Portland OR 97217-3849

Company phone : 800-745-8000

Vehicle Information :

Vehicle 1 : 2019-2022 Thomas Built Buses SAF-T-LINER C2

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : The recall population includes certain model year 2019 - 2022 Thomas Built Buses SAF-T-Liner C2, Saf-T-Liner C2 Jouley , Saf-T-Liner EFX , Saf-T-Liner HDX , Minotour DRW and Minotour SRW school buses with a specific emergency exit pushout window and door. The recall population was determined through production records.

Production Dates : JAN 22, 2018 - FEB 23, 2021

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2019-2022 Thomas Built Buses SAF-T-LINER C2

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : CNG/LPG

Descriptive Information : The recall population includes certain model year 2019 - 2022 Thomas Built Buses SAF-T-Liner C2, Saf-T-Liner C2 Jouley , Saf-T-Liner EFX , Saf-T-Liner HDX , Minotour DRW and Minotour SRW school buses with a specific emergency exit pushout window and door. The recall population was determined through production records.

Production Dates : OCT 11, 2018 - FEB 10, 2021

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2020-2020 Thomas Built Buses MINOTOUR DRW

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : The recall population includes certain model year 2019 - 2022 Thomas Built Buses SAF-T-Liner C2, Saf-T-Liner C2 Jouley , Saf-T-Liner EFX , Saf-T-Liner HDX , Minotour DRW and Minotour SRW school buses with a specific emergency exit pushout window and door. The recall population was determined through production records.

Production Dates : APR 12, 2019 - APR 12, 2019

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 4 : 2019-2022 Thomas Built Buses MINOTOUR DRW

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The recall population includes certain model year 2019 - 2022 Thomas Built Buses SAF-T-Liner C2, Saf-T-Liner C2 Jouley , Saf-T-Liner EFX , Saf-T-Liner HDX , Minotour DRW and Minotour SRW school buses with a specific emergency exit pushout window and door. The recall population was determined through production records.

Production Dates : SEP 18, 2018 - FEB 23, 2021

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 5 : 2020-2022 Thomas Built Buses MINOTOUR SRW

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The recall population includes certain model year 2019 - 2022 Thomas Built Buses SAF-T-Liner C2, Saf-T-Liner C2 Jouley , Saf-T-Liner EFX , Saf-T-Liner HDX , Minotour DRW and Minotour SRW school buses with a specific emergency exit pushout window and door. The recall population was determined through production records.

Production Dates : OCT 09, 2018 - FEB 23, 2021

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 6 : 2020-2022 Thomas Built Buses SAF-T-LINER C2 JOULEY

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : HYBRID ELECTRIC

Descriptive Information : The recall population includes certain model year 2019 - 2022 Thomas Built Buses SAF-T-Liner C2, Saf-T-Liner C2 Jouley , Saf-T-Liner EFX , Saf-T-Liner HDX , Minotour DRW and Minotour SRW school buses with a specific emergency exit pushout window and door. The recall population was determined through production records.

Production Dates : OCT 31, 2019 - FEB 23, 2021

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 7 : 2019-2022 Thomas Built Buses SAF-T-LINER EFX

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : The recall population includes certain model year 2019 - 2022 Thomas Built Buses SAF-T-Liner C2, Saf-T-Liner C2 Jouley , Saf-T-Liner EFX , Saf-T-Liner HDX , Minotour DRW and Minotour SRW school buses with a specific emergency exit pushout window and door. The recall population was determined through production records.

Production Dates : OCT 02, 2018 - FEB 24, 2021

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 8 : 2019-2022 Thomas Built Buses SAF-T-LINER HDX

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : The recall population includes certain model year 2019 - 2022 Thomas Built Buses SAF-T-Liner C2, Saf-T-Liner C2 Jouley , Saf-T-Liner EFX , Saf-T-Liner HDX , Minotour DRW and Minotour SRW school buses with a specific emergency exit pushout window and door. The recall population was determined through production records.

Production Dates : OCT 02, 2018 - FEB 24, 2021

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 9 : 2019-2022 Thomas Built Buses SAF-T-LINER HDX

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : CNG/LPG

Descriptive Information : The recall population includes certain model year 2019 - 2022 Thomas Built Buses SAF-T-Liner C2, Saf-T-Liner C2 Jouley , Saf-T-Liner EFX , Saf-T-Liner HDX , Minotour DRW and Minotour SRW school buses with a specific emergency exit pushout window and door. The recall population was determined through production records.

Production Dates : OCT 02, 2018 - DEC 02, 2020

VIN Range 1 : Begin : NR End : NR Not sequential

Description of Defect :

Description of the Defect : In certain model year 2019 – 2022 Thomas Built Bus SAF-T-LINER C2, Saf-T-Liner C2 Jouley , Saf-T-Liner EFX , Saf-T-Liner HDX , Minotour DRW and Minotour SRW school buses the letter height on the label for the school bus emergency exit measure 4.9 cm which is less than the required 5 cm. required by Federal Motor Vehicle Safety Standard 217, S5 .5.3(a).

FMVSS 1 : 217 - Bus emergency exits and window retention and release

FMVSS 2 : NR

Description of the Safety Risk : A non-compliance with the lettering height requirements may delay the reaction time for certain people to identify the emergency exit, increasing the risk of injury in the event of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Label

Component Description : Emergency Door/Exit Label

Component Part Number : 170560

Component Name 2 : Label

Component Description : Emergency Door/Exit Label

Component Part Number : 170561

Component Name 3 : Label

Component Description : Emergency Door/Exit Label

Component Part Number : 170562

Component Name 4 : Label

Component Description : Emergency Door/Exit Label

Component Part Number : 170563

Supplier Identification :

Component Manufacturer

Name : Thomas Built Buses

Address : 1408 Courtesy Road

High Point North Carolina 27260

Country : United States

Chronology :

Refer attachment.

Description of Remedy :

Description of Remedy Program : A Daimler Truck North America authorized service facility will increase the letter height to the required 5 cm to meet the Federal Motor Vehicle Safety Standard 217. Repairs will be performed free of charge by Daimler Truck North America authorized service facilities. Details of the reimbursement plan will be included in the owner's notification letter. Owners are directed to seek reimbursement through authorized dealers.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Customer notification will be made by first class mail using Daimler Trucks North America records to determine the customers affected.

Planned Dealer Notification Date : AUG 13, 2024 - AUG 13, 2024

Planned Owner Notification Date : SEP 22, 2024 - SEP 22, 2024

* NR - Not Reported