

Part 573 Safety Recall Report

24V-548

Manufacturer Name : Gulf States Toyota, Inc.**Submission Date :** JUL 22, 2024**NHTSA Recall No. :** 24V-548**Manufacturer Recall No. :** 24R2**Manufacturer Information :**

Manufacturer Name : Gulf States Toyota, Inc.

Address : 1375 Enclave Parkway

Houston TX 77077

Company phone : 8004441074

Population :

Number of potentially involved : NR

Estimated percentage with defect : NR

Vehicle Information :

Vehicle 1 : 2023-2025 Toyota Various Models

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

Descriptive Information : The recall population will be determined by identifying vehicles with GST accessories that display inaccurate added weight values on a load carrying capacity modification label installed by Gulf States Toyota, Inc. ("GST").

GST is continuing its review to determine the population of affected vehicles and will revise the report as soon as possible.

Production Dates : SEP 22, 2022 - JUL 01, 2024

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : The affected vehicles display a load carrying capacity modification label installed by GST that may not conform with the requirements of FMVSS 110 S10.2. The labels on the affected vehicles indicate added weight that may be higher or lower than the actual total weight of accessories installed on the vehicle. FMVSS 110 S10.2 requires that the amount of weight the load carrying capacity is reduced by be accurate within one percent of the actual added weight.

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : On the affected vehicles, the weight listed on the load carrying capacity modification label may be higher or lower than the actual total weight of accessories installed. In the worst case, a driver may unknowingly overload a vehicle, which may increase the risk of crash.

Description of the Cause : Due to programming errors, GST installed load carrying capacity modification labels on affected vehicles indicating added weight that did not reflect the actual total weight of accessories installed.

Identification of Any Warning NR
that can Occur :

Involved Components :

Component Name 1 : WGHT STICKER BLANK DONNELLY

Component Description : WGHT STICKER BLANK DONNELLY

Component Part Number : 00012-99019-02

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

During an inspection of a vehicle at GST's vehicle processing center on June 25, 2024, it was discovered that the load carrying capacity modification label on that vehicle included an inaccurate weight value. GST initiated an investigation and discovered that programming errors resulted in the system using incorrect weights for multiple accessory parts which caused inaccurately calculated values to be used for the load carrying capacity modification label on some vehicles. As part of the investigation, GST identified specific accessory parts with incorrect weight values, corrected programming errors in the system and currently is performing a review of vehicles and installed labels to determine if the errors may have resulted in a noncompliance. GST's initial findings and information from the investigation indicate that the labels on some affected vehicles may not conform with FMVSS 110 S10. GST is continuing its review to determine the population of affected vehicles and will revise this report as soon as possible.

Description of Remedy :

Description of Remedy Program : GST will notify owners by mail of the issue. The letter to owners will include a replacement load carrying capacity modification label for their vehicle and detailed replacement instructions. GST will also offer the replacement of this label at any Toyota dealer at no charge.

How Remedy Component Differs from Recalled Component : N/A

Identify How/When Recall Condition was Corrected in Production : When programming errors were identified during the investigation, GST took steps to correct the system and confirm accurate weights of the affected accessories were included in the calculation on newly printed labels. GST also identified affected vehicles in production with inaccurate labels and affixed the appropriate replacement label.

Recall Schedule :

Description of Recall Schedule : Notification to dealers will be sent on or before July 31, 2024. GST expects the mailing of customer notifications letters to begin on or about September 16, 2024 A copy of the draft owner notification letter will be provided and dealer communications will be submitted as they are issued.

Planned Dealer Notification Date : JUL 31, 2024 - JUL 31, 2024

Planned Owner Notification Date : SEP 16, 2024 - SEP 20, 2024

* NR - Not Reported