

Part 573 Safety Recall Report

24V-515

Manufacturer Name : Autocar, LLC

Submission Date : JUL 05, 2024

NHTSA Recall No. : 24V-515

Manufacturer Recall No. : ACX-2403



Manufacturer Information :

Manufacturer Name : Autocar, LLC

Address : 551 S WASHINGTON STREET
HAGERSTOWN IN 47346

Company phone : 7654895499

Population :

Number of potentially involved : 841

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2023-2024 Autocar ACX (Xpeditor)

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : All ACX (Xpeditor) models manufactured within the suspect date range and utilizing the suspect part number are included.

Production Dates : SEP 13, 2023 - MAR 19, 2024

VIN Range 1 : Begin : 5VCACSAFXPC240937 End : 5VCACRCEXRC249945 ☒ Not sequential

Description of Defect :

Description of the Defect : The cab tilt hinge pin may not be secured.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the cab tilt hinge pin is missing the retaining ring, the pin could separate from the vehicle and become road debris, increasing the risk of a crash.

Description of the Cause : An Autocar manufacturing error.

Identification of Any Warning : None.
that can Occur :

Involved Components :

Component Name 1 : Retaining Ring

Component Description : Autocar Cab Tilt Hinge Pin Retaining Ring

Component Part Number : Autocar 3082586

Supplier Identification :

Component Manufacturer

Name : Autocar LLC

Address : 551 S Washington St
Hagerstown Indiana 47346

Country : United States

Chronology :

March 14, 2024, Autocar personnel identified a single unit missing the retaining rings from the cab tilt pins. March 19-21, all in-house units were quarantined and inspected, and a clean point established for production. March 21-June 21, 2024, Autocar personnel inspected multiple units in the field and deployed additional inspection and installation practices. June 27, 2024, all relevant information was presented to Autocar's management team and out of an abundance of caution, Autocar decided to perform a voluntary Safety Recall. Note: We have no known cases, complaints, or claims, all were identified during manufacturing and inspection processes.

Description of Remedy :

Description of Remedy Program : Autocar will voluntarily initiate an owner notification and recall of all affected vehicles. Autocar will distribute to owners of affected vehicles an Owner Notification Letter, which will describe the defect and provide instructions for scheduling the inspection/repair of the vehicle at no cost to the vehicle's owner. The owner letter will instruct vehicle owners who have paid to have this condition remedied prior to this campaign to seek reimbursement pursuant to Autocar's General Reimbursement Plan, on file with the agency pursuant to 49 C.F.R. 573.6(c)(8)(i) and 49 C.F.R 573.13.

How Remedy Component Differs from Recalled Component : The cab tilt pin will be inspected and secured or replaced at no charge to the owner.

Identify How/When Recall Condition was Corrected in Production : . March 19-21, 2024, all in-house units were quarantined and inspected, and a clean point established for production. May 14, 2024, internal training completed, and additional inspection processes were put in place.

Recall Schedule :

Description of Recall Schedule :	The dealer and owner notifications will begin September 2, 2024, and end September 3, 2024.
Planned Dealer Notification Date :	SEP 02, 2024 - SEP 03, 2024
Planned Owner Notification Date :	SEP 02, 2024 - SEP 03, 2024

* NR - Not Reported