OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 24V-508

**Manufacturer Name:** Honda (American Honda Motor Co.)

Submission Date: JUL 02, 2024 NHTSA Recall No.: 24V-508 Manufacturer Recall No.: BIS



#### **Manufacturer Information:**

Manufacturer Name: Honda (American Honda Motor Co.)

Address: 1919 Torrance Blvd.

Torrance CA 90501

Company phone: 1-888-234-2138

## **Population:**

Number of potentially involved: 1,725 Estimated percentage with defect: 1 %

#### **Vehicle Information:**

Vehicle 1: 2024-2024 Honda CR-V

Vehicle Type: LIGHT VEHICLES

Body Style : SUV Power Train : GAS

Descriptive Information: The recall population was determined based on manufacturing records. The

production range reflects all possible vehicles that could experience the problem.

Production Dates: FEB 15, 2024 - MAR 05, 2024

VIN Range 1 : Begin : NR End : NR Not sequential

#### **Description of Noncompliance:**

Description of the The tire identification number (TIN) is missing the four-digit date code.

Noncompliance:

FMVSS 1: 139 - New pneumatic radial tires for light vehicles

FMVSS 2: NR

Description of the Safety Risk: Missing TIN information can make it difficult for tire owners to identify a tire

involved in a recall. Owners may continue to drive on recalled tires,

increasing the risk of a crash.

Description of the Cause: Due to buildup between the TIN date code plate and the tire mold cavity, the

application of the date code was improperly set. As a result, the date code plate dislodged from the mold during production and some tires were manufactured

without the four-digit manufacturing week and year.

Identification of Any Warning NR

that can Occur:

## **Involved Components:**

Component Name 1: TIRE, 235/60R18H H436

Component Description: TIRE, 235/60R18H H436

Component Part Number: 42751-HNK-004

### **Supplier Identification:**

#### **Component Manufacturer**

Name: Hankook Tire Manufacturing Tennessee, LP

Address: 2950 International Blvd.

Clarksville Tennessee 37040

**Country: United States** 

## **Chronology:**

March 8, 2024 - April 22, 2024

Seven tires missing the TIN date code were discovered by Honda and its tire assemblers. Honda began to investigate the issue with the supplier, Hankook Tire.

April 26, 2024

Honda was informed by Hankook Tire certain tires may have been produced without the four-digit TIN date code.

June 7, 2024

Hankook Tire notifies NHTSA of a tire defect involving certain tires equipped on Honda vehicles (NHTSA Campaign ID# 24T-007).

June 27, 2024

Honda determined that a defect related to motor vehicle noncompliance existed and decided to conduct a noncompliance recall.

As of June 3, 2024, Honda has not received any warranty claims, field reports, nor reports of injuries or crashes related to this issue.

#### **Description of Remedy:**

Description of Remedy Program: Registered owners of all affected vehicles will be contacted by mail and asked to take their vehicle to an authorized Honda dealer. The dealer will

inspect and, if determined to be defective, replace the tire.

Owners who have paid to have these repairs completed at their own expense may be eligible for reimbursement, in accord with the recall

reimbursement plan on file with NHTSA.

How Remedy Component Differs Recalled components do not contain the four-digit date code in the TIN.

from Recalled Component:

Identify How/When Recall Condition Supplier informed Honda that its production and quality control process was Corrected in Production: was improved in March 2024 to include additional training, mold cavity cleaning and a quality control standard for the date code plate installation. Additionally, an automated/machine vision inspection system will be introduced in September 2024 to improve the quality inspection process.

#### **Recall Schedule:**

Description of Recall Schedule: Dealer notification is scheduled to begin and end on or about 7/3/2024.

Owner notification is scheduled to begin and end on or about 8/12/2024.

Planned Dealer Notification Date: JUL 03, 2024 - JUL 03, 2024 Planned Owner Notification Date: AUG 12, 2024 - AUG 12, 2024

\* NR - Not Reported