

Part 573 Safety Recall Report

24V-490

Manufacturer Name : Forest River, Inc.**Submission Date :** JUL 15, 2024**NHTSA Recall No. :** 24V-490**Manufacturer Recall No. :** 72-1805**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 560

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2024-2025 Forest River Inc. Salem Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by manufacturing records of when the window was changed for model year 2024 to current.

2024

SALEM

SMT167RBK

60

2024

SALEM

SMT167RBKX

32

2024

SALEM

SMT179DBK

144

2024

SALEM

SMT179DBKX

69

2025

SALEM

SMT179DBKX

2

Production Dates : JUL 18, 2023 - JUN 27, 2024

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2024-2025 Forest River Inc. Wildwood Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by manufacturing records of when the window was changed for model year 2024 to current.

2024

WILDWOOD

WDT167RBK

55

2024

WILDWOOD

WDT167RBKX

32

2024

WILDWOOD

WDT179DBK

111

2024

WILDWOOD

WDT179DBKX

54

2025

WILDWOOD

WDT167RBK

1

Production Dates : JUL 18, 2023 - JUN 27, 2024

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Certain vehicles may not have a secondary means of egress.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If a vehicle rolls over onto the entry door or there is a fire that blocks access to the entry door, the vehicle may pose personal injury to an operator.

Description of the Cause : Engineering Error.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Egress Window

Component Description : Egress Window

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On June 26, 2024, during a routine Corporate Standards Audit, it was discovered that manufacturing was not installing a secondary means of egress. The same day, the Corporate Standards Manager notified Forest River's Office of Corporate Compliance ("OCC"). OCC opened a research item.

On June 28, 2024, Forest River's Corporate Recall Committee voted to recall.

On July 13, 2024, Forest River discovered that vehicles manufactured in the West Coast manufacturing plant had inadvertently been included in the campaign. Further research revealed that those vehicles did in fact have the proper secondary means of egress, as required.

On July 15, 2024, Forest River filed an amendment to remove the vehicles that are not affected.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to install an egress window.

What is the Forest River Customer Service Phone Number? (574)
534-3167

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.
Please send the service invoice to the following address:

Salem & Wildwood
Forest River, Inc.
Attn: WARRANTY MANAGER
1803 Century Drive
Goshen, IN 46528

How Remedy Component Differs from Recalled Component : Affected Component – Egress Window
The vehicle will now be equipped with an egress window for a secondary means of escape.

Identify How/When Recall Condition was Corrected in Production : During the week of June 26, 2024, the manufacturing plant stopped shipping the model and began installing a secondary means of egress.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : AUG 07, 2024 - AUG 07, 2024

Planned Owner Notification Date : AUG 07, 2024 - AUG 07, 2024

* NR - Not Reported