

# Part 573 Safety Recall Report

## 24V-469

**Manufacturer Name :** Bigfoot Industries, Inc.

**Submission Date :** JUN 21, 2024

**NHTSA Recall No. :** 24V-469

**Manufacturer Recall No. :** NR



### Manufacturer Information :

### Population :

**Manufacturer Name :** Bigfoot Industries, Inc.

**Number of potentially involved :** 67

**Address :** 4114 CROZIER ROAD  
SPALLUMCHEEN BRITISH COLUMBIA,  
CANADA 00 V4Y 0X1

**Estimated percentage with defect :** 100 %

**Company phone :** 250-546-2155

### Vehicle Information :

**Vehicle 1 :** 2023-2024 Bigfoot B25RQ

**Vehicle Type :** TRAILERS

**Body Style :** OTHER

**Power Train :** NR

**Descriptive Information :** Received the Suburban NHTSA Safety Recall 24E-028 notice , as the OEM we are required to identify vehicles impacted and notify RV owners. Bigfoot only uses Suburban Range Model #3635 in our B25RQ models

**Production Dates :** APR 28, 2023 - JUN 05, 2024

**VIN Range 1 : Begin :** NR **End :** NR

Not sequential

### Description of Defect :

**Description of the Defect :** The LED backlight printed circuit boards (PCB) are not fully coated.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If the PBC fails, it can be come overheated, and the polyethylene cover of the lights can melt and possibly ignite causing a fire.

**Description of the Cause :** The lack of conformal coating in the connection passages between the layers of the PCB can allow liquid from the cooktop surface to accumulate which could result in a short circuit resulting in the failure of the PCB.

**Identification of Any Warning** NR  
**that can Occur :**

### Involved Components :

Component Name 1 : Slide-In Range

Component Description : Oven with cooktop

Component Part Number : 3635

## Supplier Identification :

### Component Manufacturer

Name : Suburban Manufacturing

Address : 676 Broadway St.

Dayton Tennessee 37321

Country : United States

## Chronology :

June 4, 2024 - Received phone call from GLP (Recall contact for Suburban) notifying us about the recall, and received an email at the end of the day with more details and information on the recall, also had discussions through out the day as we needed a solution for the units being shipped out soon with recall ranges in them and also needed fixed ranges sent to us for upcoming production of units

June 5/24 - More discussions and more information received

June 6/24 - Received the recall kits and fixed them in our factory

June 7/24 - Created list of affected units

June 11/24 - Sent emails out to our dealers to advise them of the recall, listed the units affected for each dealer, requested missing contact information

June 12 to 21st - Finding missing contact information, working on recall notification, filling out recall report, creating address labels in preparation of mailing out recall letter

Once recall notice letter is approved, we plan to mail out letter with approved envelope. We will be providing a list of the affected RV's to GLP/Suburban.

## Description of Remedy :

Description of Remedy Program : Recall Kit Part #525171 and Step-By-Step Instructions Part #206346. The fix consists of deactivating the LEDs by disconnecting them permanently. For reimbursement, a warranty claim must be submitted.

How Remedy Component Differs from Recalled Component : The Recall Kit consists of a Control Panel Plug (to fill the hole when removing the On/Off Switch), 2-Crimp Caps (to attach to the positive and negative incoming wires after cutting them). The recalled component is being removed.

Identify How/When Recall Condition was Corrected in Production : Please see Suburban recall 24E-028

**Recall Schedule :**

Description of Recall Schedule : We plan to mail RV owners by mid July 2024  
Planned Dealer Notification Date : NR - NR  
Planned Owner Notification Date : JUL 01, 2024 - JUL 15, 2024

\* NR - Not Reported