

# Part 573 Safety Recall Report

# 24V-441

**Manufacturer Name :** Thor Motor Coach**Submission Date :** JUN 24, 2024**NHTSA Recall No. :** 24V-441**Manufacturer Recall No. :** RC000307**Manufacturer Information :****Population :**

Manufacturer Name : Thor Motor Coach

Number of potentially involved : 35

Address : PO Box 1486

Estimated percentage with defect : 100 %

701 County Road 15 Elkhart IN 46515

Company phone : 877-500-1020

**Vehicle Information :**

Vehicle 1 : 2023-2024 Thor Motor Coach Omni, Magnitude

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : The coach was designed with a exterior griddle option that partially blocks egress from the emergency exit window when in use.

Production Dates : JUL 21, 2022 - JAN 29, 2024

VIN Range 1 : Begin : 1FDF6LTXNDA13755 End : 1FDF6LTORDA00101  Not sequential**Description of Defect :**

Description of the Defect : When using the outside Griddle option, egress from the interior emergency exit window is partially blocked by the griddle upon exit.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : During an emergency inside the motorhome egress may be blocked by the griddle which may result in increased risk of personal injury.

Description of the Cause : The griddle option when in use blocks egress from the emergency exit window.

Identification of Any Warning that can Occur : None

**Involved Components :**

Component Name 1 : Egress Window

Component Description : Egress Window

Component Part Number : 0425507

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

6/11/2024 - While reviewing the operation of the griddle option it was discovered that egress from the emergency exit window was partially blocked. A safety committee meeting was conducted the same day, and all agreed to issue a recall. No warranty claims or customer complaints have been received.

## Description of Remedy :

Description of Remedy Program : Replacement of the emergency exit window will be performed at no cost to the owner. Any reimbursement will follow the general reimbursement plan that is on file with NHTSA.

How Remedy Component Differs from Recalled Component : The remedy is to change the emergency exit window that has an egress that is not over the griddle. The griddle will no longer be directly under the egress window.

Identify How/When Recall Condition was Corrected in Production : Engineering made the change online with production staff on 6/11/2024 the same day it was discovered.

## Recall Schedule :

Description of Recall Schedule : Thor Motor Coach has the utmost urgency in notifying owners about a recall that affects their vehicle. Letters will be sent out once all pertinent information has been gathered.

Planned Dealer Notification Date : AUG 14, 2024 - AUG 14, 2024

Planned Owner Notification Date : AUG 14, 2024 - AUG 14, 2024

\* NR - Not Reported