OMB Control No.: 2127-0004

Part 573 Safety Recall Report

24V-430

Manufacturer Name: Eveland's Inc.
Submission Date: JUN 17, 2024
NHTSA Recall No.: 24V-430
Manufacturer Recall No.: NR



Manufacturer Information:

Manufacturer Name: Eveland's Inc.

Address: 507 State 371 NW

Backus MN 56435

Company phone: 218-947-4932

Population:

Number of potentially involved : 68 Estimated percentage with defect : 100%

Vehicle Information:

Vehicle 1: 2024-2024 Scamp Trailer Scamp Trailer

Vehicle Type :
Body Style :
Power Train : NR

Descriptive Information: Suburban Manufacturing has decided that a defect which relates to motor vehicle

safety exists in Slide-In Range Models that contain Red LED Backlit Knobs that were

installed in recreationl vehicles.

Production Dates: OCT 01, 2023 - JUN 11, 2024

Description of Defect:

Description of the Defect: Suburban Manufacturing has decided that a defect which relates to motor

vehicle safety exists in Slide-In Range Models that contain Red LED Backlit Knobs that were installed in recreationl vehicles. The LED backlight printed circuit boards (PCB) are not fully coated. The lack of conformal coating in the connection passages between the layers of the PCB can allow liquid from the cooktop surface to accumulate which could result in a short circuit resulting in

the failure of the PCB.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: If the PCB fails, it can become overheated, and the polyethylene cover of the

lights can melt and possibly ignite causing a fire.

Description of the Cause: NR

Identification of Any Warning NR

that can Occur:

Involved Components:

Component Name 1: Suburban Oven

Component Description: Suburban Oven Back Lit Knobs

Component Part Number: 3629A

Supplier Identification:

Component Manufacturer

Name: Suburban Manufacturing

Address: 676 Broadway St.

Dayton Tennessee 37321

Country: United States

Chronology:

Suburban Manufacturing has decided that a defect which relates to motor vehicle safety exists in Slide-In Range Models that contain Red LED Backlit Knobs that were installed in recreational vehicles. The LED backlight printed circuit boards (PCB) are not fully coated. The lack of conformal coating in the connection passages between the layers of the PCB can allow liquid from the cooktop surface to accumulate which could result in a short circuit resulting in the failure of the PCB.

Description of Remedy:

Description of Remedy Program: Suburban has provided work instructions to remedy the process to

deactivate the LED backlights of the knobs and to properly terminate the electrical connections. Suburban will provide this remedy at no cost to owners. With proper documentation, Suburban will reimburse owners per its general reimbursement policy if their range was remided prior to

the issuing of this recall.

How Remedy Component Differs There is no remedy component. Power is disconnect to the knobs,

from Recalled Component: resolving the issue.

Identify How/When Recall Condition When Suburban issued the recall letter to Scamp Trailers, we checked all

was Corrected in Production: ovens before installation. Disconnecting the power to the knobs was done.

Recall Schedule:

Description of Recall Schedule: We are the manufacturer of the Scamp Trailers. There are no dealers.

We sent out an email to all customers that had a Suburban Oven installed

on May 6th.

Planned Dealer Notification Date: NR - NR

Planned Owner Notification Date: JUN 17, 2024 - AUG 10, 2024

* NR - Not Reported