

Part 573 Safety Recall Report

24V-426

Manufacturer Name : Thor Motor Coach**Submission Date :** JUN 10, 2024**NHTSA Recall No. :** 24V-426**Manufacturer Recall No. :** RC000306**Manufacturer Information :**

Manufacturer Name : Thor Motor Coach

Address : PO Box 1486

701 County Road 15 Elkhart IN 46515

Company phone : 877-500-1020

Population :

Number of potentially involved : 12

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2024-2025 Thor Motor Coach Indigo, Luminate

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : This product was designed with an incorrect heat shield. Found the heat shield is 1.5 inches short and allows the LP tank to be within 18 inches of the exhaust.

Production Dates : AUG 07, 2023 - APR 09, 2024

VIN Range 1 : Begin : 1f66f5dn0p0a09775 End : 1F66F5DN0P0A11867 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : The heat shield which protects the propane tank from the internal combustion engines exhaust is 1.5 inches short and allows a portion of the propane tank to be unprotected

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The propane tank can overheat which may result in an increased risk of fire and personal injury.

Description of the Cause : The heat shield was designed incorrectly and does not fully protect the propane tank.

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Heat Shield

Component Description : Heat Shield

Component Part Number : TIP1026

Supplier Identification :

Component Manufacturer

Name : Morryde USA

Address : 1966 Sterling Ave

Elkhart Indiana 46516

Country : United States

Chronology :

Engineering discovered the short heat shield during an audit on May 17, 2024. An investigation commenced May 20, 2024. TMC's safety committee met on June 4, 2024 and all agreed to file a recall. No warranty claims or customer complaints have been received.

Description of Remedy :

Description of Remedy Program : Installation of an overlapping heat shield will fully protect the propane tank from excessive heat. The correction will be done at no cost to the owner. Any reimbursement will follow the general reimbursement plan that is on file with NHTSA.

How Remedy Component Differs from Recalled Component : Installation of heat shield number 0565358. This is a formed 20 gauge steel angle that covers the gap in the original design

Identify How/When Recall Condition was Corrected in Production : This issue was identified in an internal product audit.

Recall Schedule :

Description of Recall Schedule : Thor Motor Coach has the utmost urgency in notifying owners about a recall that affects their products. Letters will be sent out once all pertinent information has been gathered.

Planned Dealer Notification Date : AUG 06, 2024 - AUG 06, 2024

Planned Owner Notification Date : AUG 06, 2024 - AUG 06, 2024

* NR - Not Reported