

# Part 573 Safety Recall Report

# 24V-417

**Manufacturer Name :** Foretravel, Inc.

**Submission Date :** JUN 06, 2024

**NHTSA Recall No. :** 24V-417

**Manufacturer Recall No. :** Was 20E058



## Manufacturer Information :

**Manufacturer Name :** Foretravel, Inc.

**Address :** 1221 N.W. Stallings Drive  
Nacogdoches TX 75964

**Company phone :** 936-564-8367

## Population :

**Number of potentially involved :** 13

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2020-2020 Foretravel IC-37

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :** OTHER

**Power Train :** DIESEL

**Descriptive Information :** All 2020 model year IC-37 units produced. Foretravel produced 13 2020 MY units. All other model units built us different modules

**Production Dates :** JUL 31, 2018 - DEC 23, 2019

**VIN Range 1 : Begin :** 4VZAT1D91KC085585 **End :** 4VZAT1D92LC087556  Not sequential

## Description of Defect :

**Description of the Defect :** G9 (ECM can fail if excessive voltage is applied).

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** Potential thermal event.

**Description of the Cause :** Applying Voltage greater than 18V to the G9

**Identification of Any Warning** NA  
**that can Occur :**

## Involved Components :

Component Name 1 : G9

Component Description : Electronic Control Module (ECM)

Component Part Number : 7000620

## Supplier Identification :

### Component Manufacturer

Name : Firefly Integrations

Address : 1013 Elroy Drive

Middlebury Indiana 46540

Country : United States

## Chronology :

Original Recall (20E058) was conducted in 2020 where the G9 ECM failure was discovered, and recall was undertaken. On Friday 5/31/2024 Firefly Integrations learned that there were 13 affected units that had not been part of the original recall in 2020. Firefly Integrations first verified the information with Foretravel Motorcoach and then determined that a recall for the remaining units was needed. On 6/5/2024 Firefly sent official notification to Foretravel that a recall was needed.

## Description of Remedy :

Description of Remedy Program : G9 ECM can fail if excessive voltage is applied with the risk of a thermal event. To prevent this from happening, units should only be charged with a 12 Volt charger not exceeding 18V. Foretravel Motorcoach will submit a Zero-dollar Purchase Order to Firefly for 13 Protection modules used to correct the issue. The parts will come at no cost to Foretravel, and labor claims should be submitted to Firefly integrations for reimbursement at no cost to Owner.

How Remedy Component Differs from Recalled Component : The remedy component is a highly visible red component with an LED indicator which is affixed to the original G9 ECM.

Identify How/When Recall Condition was Corrected in Production : The component is no longer being used in production. Any replacement units will be shipping with the G9 protection module affixed the G9 ECM. The G9 Protection module limits voltage to the G9 ECM and eliminates the potential over voltage issue.

## Recall Schedule :

Description of Recall Schedule : Dealer letters will go out no later than July 02,2024  
Owner letters will go out no later than July 16,2024

Planned Dealer Notification Date : JUL 01, 2024 - JUL 02, 2024

Planned Owner Notification Date : JUL 15, 2024 - JUL 16, 2024

\* NR - Not Reported