

Part 573 Safety Recall Report

24V-407

Manufacturer Name : Kia America, Inc.

Submission Date : JUN 05, 2024

NHTSA Recall No. : 24V-407

Manufacturer Recall No. : SC316



Manufacturer Information :

Manufacturer Name : Kia America, Inc.

Address : 111 Peters Canyon Road
Irvine CA 92606

Company phone : 800-333-4542

Population :

Number of potentially involved : 462,869

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2020-2024 Kia Telluride

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : GAS

Descriptive Information : Certain 2020-2024MY model year Telluride vehicles manufactured from January 9, 2019 through May 29, 2024.

The recall population was determined by a review of vehicle and supplier production records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

Production Dates : JAN 09, 2019 - MAY 29, 2024

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : If there is an external impact with excessive force to the front power seat side cover and/or seat slide knob, the power seat switch back cover can dislodge resulting in internal misalignment of the seat motor control switch. A misaligned seat motor control switch with a stuck seat slide knob can lead to continuous operation of a seat motor. Over time, this can result in overheating of a seat motor, thereby increasing the risk of a fire while driving or while parked.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A fire increases the risk of injury.

Description of the Cause : Misalignment of the seat motor control switch with a stuck seat slide knob.

Identification of Any Warning that can Occur : Seat slide knob sticking (e.g., inability to adjust power seat or power seat continues moving even after seat slide knob is released), burning or melting smell, and/or smoke from underneath the seat.

Involved Components :

Component Name 1 : SWITCH ASSY-POWER FR SEAT, LH/RH

Component Description : Power Front Seat Switch Assembly

Component Part Number : 88070-S2020 (LH) / 88080-S9000 (RH)

Supplier Identification :

Component Manufacturer

Name : Duck-il IndustryDuck-il Industry

Address : 21-20, Segyosandan-ro,
Gyeonggi-do Pyeongtaek-si Foreign States 17843

Country : Korea, Republic of

Chronology :

See attached document titled "2020-2024MY Telluride Front Power Seats Chronology"

Description of Remedy :

Description of Remedy Program : All owners of the subject vehicles will be notified by first class mail with instructions to bring their vehicle to a Kia dealer. Kia dealers will be instructed to install a bracket to reinforce the power seat switch back cover(s) and replace the seat slide knob(s) with an improved one. Kia will instruct vehicle owners to park their vehicles outdoors and away from other vehicles or structures until the recall repair has been performed. Kia will reimburse owners for repair expenses already incurred pursuant to Kia's General Reimbursement Plan filed May 1, 2024.

How Remedy Component Differs from Recalled Component : The remedy component mitigates damage and dislodgment of seat motor control switch due to external impact force. The recalled component mitigates damage and dislodgment of seat motor control switch due to external impact force.

Identify How/When Recall Condition was Corrected in Production : 2024MY Telluride vehicles manufactured beginning on 5/30/2024 are equipped with a reinforced power seat switch mechanism

Recall Schedule :

Description of Recall Schedule : The planned dealer notification begin and end date is 7/25/2024. The planned owner notification begin date is 7/30/2024. The planned owner notification end date is 7/31/2024.

Planned Dealer Notification Date : JUL 25, 2024 - JUL 25, 2024

Planned Owner Notification Date : JUL 30, 2024 - JUL 31, 2024

* NR - Not Reported