

# Part 573 Safety Recall Report

# 24V-401

**Manufacturer Name :** Daimler Trucks North America, LLC**Submission Date :** AUG 16, 2024**NHTSA Recall No. :** 24V-401**Manufacturer Recall No. :** D24R6**Manufacturer Information :****Population :**

Manufacturer Name : Daimler Trucks North America, LLC

Number of potentially involved : 27

Address : 4747 N. Channel Avenue

Estimated percentage with defect : 1 %

Portland OR 97217-3849

Company phone : 800-745-8000

**Vehicle Information :**

Vehicle 1 : 2024-2025 TBB SAF-T- LINER C2

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

**Descriptive Information :** The recall population includes certain model year 2024 - 2025 Thomas Built Buses Saf-T-Liner school buses, and one model year 2025 SAF-T-LINER EFX that received a suspect part as a replacement part. The subject population includes vehicles equipped with front axle tie rod assemblies that may have incorporated ball studs that were not properly heat treated by a sub-supplier. Vehicles outside the recall population were manufactured with tie rod assemblies that use ball studs that were produced to specification

Production Dates : JUN 20, 2023 - MAY 16, 2024

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2025-2025 Thomas Built Buses SAF-T-LINER EFX

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

**Descriptive Information :** The recall population includes certain model year 2024 - 2025 Thomas Built Buses Saf-T-Liner school buses, and one model year 2025 SAF-T-LINER EFX that received a suspect part as a replacement part. The subject population includes vehicles equipped with front axle tie rod assemblies that may have incorporated ball studs that were not properly heat treated by a sub-supplier. Vehicles outside the recall population were manufactured with tie rod assemblies that use ball studs that were produced to specification

Production Dates : MAY 29, 2024 - MAY 29, 2024

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

## Description of Defect :

Description of the Defect : A defect, which relates to motor vehicle safety exists in certain model year 2024 and 2025 Thomas Built Buses Saf-T-Liner and SAF-T-Liner EFX school buses. The front axles may have been equipped with a tie rod where the ball studs were improperly heat treated which could allow them to crack and break.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : On the affected vehicles, if one or more of the ball studs cracks and the crack propagates to the point of failure, this could lead to a separation of the tie rod connection and could result in a partial loss of steering ability without warning which can increase the risk of a crash.

Description of the Cause : Improper heat treatment of the tie rod end by the sub-supplier.

Identification of Any Warning NR  
that can Occur :

## Involved Components :

Component Name 1 : TIE ROD ASSEMBLY

Component Description : TIE ROD ASSEMBLY

Component Part Number : MBA 6803307403

Component Name 2 : ZB TIE ROD - URRESKO

Component Description : TIE ROD ASSEMBLY

Component Part Number : MBA 6813300303

Component Name 3 : TIE ROD

Component Description : TIE ROD ASSEMBLY

Component Part Number : MBA 6813300403

Component Name 4 : TIE ROD ASSEMBLY

Component Description : TIE ROD ASSEMBLY

Component Part Number : MBA 6803308803

Component Name 5 : TIE ROD ASSEMBLY

Component Description : TIE ROD ASSEMBLY

Component Part Number : MBA 6803307003

Component Name 6 : TIE ROD ASSEMBLY

Component Description : TIE ROD ASSEMBLY

Component Part Number : MBA 6803307303

## Supplier Identification :

### Component Manufacturer

Name : DAIMLER TRUCK NORTH AMERICA

Address : 4555

NORTH CHANNEL AVENUE Portland Oregon 48084

Country : United States

## Chronology :

On May 7, 2024, a tie rod failed on a vehicle during the manufacturing process while located at a Detroit Diesel Corporation (DDC) facility. DDC, in conjunction with DTNA, began an investigation into the occurrence including communicating with the supplier of the broken part and a metallurgical analysis. On May 20, 2024, DTNA received information from the supplier that it had identified a quality spill affecting the tie rod end manufacturing. On May 22, 2024, the metallurgical analysis confirmed that the parts had not been properly heat treated and the supplier advised that a particular batch of parts that had undergone an experimental heat treatment process had been mixed in with other parts when the tie rod assembly was being produced. On May 28, 2024, DTNA determined that a risk to motor vehicle safety exists and decided to conduct a voluntary recall. DTNA is not aware of any warranty claims, field service reports, deaths, injuries or property damage claims related to this issue. On June 27, 2024 DTNA amended this report to include one additional vehicle and a new vehicle model to this recall and to update the technical description of the affected part. On July 11, 2024 DTNA amended Defect Report to provide remedy statement. On Aug 14, 2024 DTNA amended the defect report to include one additional vehicle in the population.

On Aug 16, 2024 DTNA amended "Planned Owner Notification End Date" to reflect the mail date for the additional VIN added on August 14, 2024.

## Description of Remedy :

Description of Remedy Program : A Daimler Truck North America authorized service facility will replace the complete tie rod assembly. Repairs will be performed free of charge by Daimler Truck North America authorized service facilities. Details of the reimbursement plan will be included in the owner's notification letter. Owners are directed to seek reimbursement through authorized dealers.

How Remedy Component Differs from Recalled Component : The remedy component will include a tie rod assembly where the ball studs have been properly heat treated.

Identify How/When Recall Condition was Corrected in Production : Following a process change and manual sorting by the sub-supplier, parts produced after May 22, 2024, do not contain the defect.

## Recall Schedule :

Description of Recall Schedule : Customer notification will be made by first class mail using Daimler Trucks North America records to determine the customers affected.

Planned Dealer Notification Date : JUN 24, 2024 - JUN 24, 2024

Planned Owner Notification Date : AUG 03, 2024 - AUG 16, 2024

\* NR - Not Reported