

# Part 573 Safety Recall Report

# 24V-387

**Manufacturer Name :** Forest River, Inc.**Submission Date :** MAY 31, 2024**NHTSA Recall No. :** 24V-387**Manufacturer Recall No. :** 425-1787**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Population :**

Number of potentially involved : 203

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2024-2024 Forest River Inc. Puma PUT23BHQ and PUT25BHS Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined using manufacturing records of when the two models changed from an "XLE" model and received a larger bed. During the week of May 28, 2024, the manufacturing plant began installing the intermediate amber lamp.

2024	PUMA	PUT23BHQ	42
2024	PUMA	PUT25BHS	161
Grand Total			203

Production Dates : AUG 25, 2023 - MAY 28, 2024

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : There may not be an amber intermediate clearance lamp installed on the road and curbside of the vehicle, which fails to meet F/CMVSS 108.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : The side marker lamps may not reflect light and be conspicuous to other motorists which may lead to a crash.

Description of the Cause : Manufacturing error.

Identification of Any Warning that can Occur : None

**Involved Components :**

Component Name 1 : Amber Clearance Lamp

Component Description : Amber Clearance Lamp

Component Part Number : N/A

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

On May 28, 2024, during a routine Corporate Standards Audit, it was discovered that the intermediate marker lamp was not present on the vehicle. The Corporate Standards Manager and the manufacturing plant notified Forest River's Office of Corporate Compliance ("OCC") and a research item was opened. The manufacturing plant indicated that this lamp may not have been installed on this specific model.

On May 31, 2024, Forest River's Corporate Recall Committee voted to recall.

## Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to install an intermediate amber clearance lamp.

What is the Forest River Customer Service Phone Number? (574)  
642-0488

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Puma - Ligonier  
Forest River, Inc.  
Attn: WARRANTY MANAGER  
710 Gerber St.  
Ligonier, IN 46767

How Remedy Component Differs from Recalled Component : Affected Component - Amber Clearance Lamp  
The vehicle will now have the intermediate Amber Clearance Lamp installed.

Identify How/When Recall Condition was Corrected in Production : During the week of May 28, 2024, the manufacturing plant began installing the intermediate amber lamp.

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUL 10, 2024 - JUL 10, 2024

Planned Owner Notification Date : JUL 10, 2024 - JUL 10, 2024

\* NR - Not Reported