

Part 573 Safety Recall Report

24V-386

Manufacturer Name : Forest River, Inc.**Submission Date :** MAY 31, 2024**NHTSA Recall No. :** 24V-386**Manufacturer Recall No. :** 62-1785**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 101

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2024-2024 Forest River Inc. Sabre SRF32BHT-C Fifth Wheels

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope is inclusive of the models since inception.

2024 SABRE SRF32BHT-C 101

Grand Total 101

Production Dates : AUG 28, 2023 - MAY 10, 2024

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The egress window may not be located on an opposite wall (rear/drivers side).

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If a vehicle rolls over onto the entry door or there is a fire that blocks access to the entry door, the vehicle may pose personal injury to an operator.

Description of the Cause : Manufacturing error.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Egress Window

Component Description : Egress Window

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On May 24, 2024, Forest River's Office of Corporate Compliance was notified that during a routine Corporate Standard Audit, it was discovered that the egress window was installed on the same side of the vehicle as the entry door. OCC opened a research item.

On May 31, 2024, Forest River's Corporate Recall Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to install an egress window on the rear/drivers side of the vehicle.

What is the Forest River Customer Service Phone Number? (574)
642-2100

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Sabre
2577 E. Kercher Rd.
Goshen, IN 46528

How Remedy Component Differs from Recalled Component : Affected Component – Egress Window
There will now be an egress window installed on the driver's side rear of the vehicle.

Identify How/When Recall Condition was Corrected in Production : The week of May 28, 2024, the manufacturing plant began installing the egress window in the rear wall.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUL 10, 2024 - JUL 10, 2024

Planned Owner Notification Date : JUL 10, 2024 - JUL 10, 2024

* NR - Not Reported