

Part 573 Safety Recall Report

24V-370

Manufacturer Name : Forest River Bus, LLC**Submission Date :** JUL 18, 2024**NHTSA Recall No. :** 24V-370**Manufacturer Recall No. :** 05-1782**Manufacturer Information :****Population :**

Manufacturer Name : Forest River Bus, LLC

Number of potentially involved : 854

Address : 2367 Century Drive

Estimated percentage with defect : 5 %

Goshen IN 46528

Company phone : (800) 348-7440

Vehicle Information :

Vehicle 1 : 2010-2020 Forest River Bus LLC Starcraft MFSAB/Prodigy School Buses

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by manufacturing records which identified school buses involved. The recall scope includes all vehicles produced using the certification test results that correlate to the March 30, 2011 build specifications for the exterior roof joint and ends with the date on which Starcraft stopped producing school buses. See Attached Spreadsheet with Model and Quantity.

Production Dates : MAR 30, 2011 - JAN 30, 2020

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2010-2020 Forest River Bus LLC Starcraft Quest School Buses

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by manufacturing records which identified school buses involved. The recall scope includes all vehicles produced using the certification test results that correlate to the March 30, 2011 build specifications for the exterior roof joint and ends with the date on which Starcraft stopped producing school buses. See Attached Spreadsheet with Model and Quantity.

Production Dates : MAR 30, 2011 - JAN 30, 2020

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2013-2013 Forest River Bus LLC Starcraft MFSAB/Rondak School Buses
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : NR

Descriptive Information : The scope was determined by manufacturing records which identified school buses involved. The recall scope includes all vehicles produced using the certification test results that correlate to the March 30, 2011 build specifications for the exterior roof joint and ends with the date on which Starcraft stopped producing school buses. See Attached Spreadsheet with Model and Quantity.

Production Dates : NOV 16, 2012 - NOV 27, 2012

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Noncompliance :

Description of the Noncompliance : The subject vehicles may not meet the FMVSS 221 joint strength requirements at the exterior front roof joint.

FMVSS 1 : 221 - School bus body joint strength

FMVSS 2 : NR

Description of the Safety Risk : If the joint strength requirements of FMVSS 221 are not met, passengers may not be adequately protected, increasing the risk of injury in the event of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Exterior Roof Panels

Component Description : Exterior Roof Panels

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR
NR
Country : NR

Chronology :

During FMVSS 221 compliance testing conducted by KARCO at NHTSA's request on April 20, 2023, an apparent noncompliance was found on a Forest River Bus Quest school bus. The apparent non-compliance involved the exterior front roof panel seam of the school bus. NHTSA notified Forest River Bus of the noncompliance on June 6, 2023, and Forest River Bus opened a research item into the issue including a review of the test report, photographs, and a review of Forest River's compliance testing records. Forest River Bus and NHTSA continued correspondence numerous times via conference calls and email exchanges between June 6, 2023, through May 2024.

Although Forest River disagrees with KARCO's testing results and noted several inconsistencies in the manner in which KARCO conducted its compliance testing, on May 21, 2024, Forest River's Corporate Recall Committee decided to conduct a recall to address this issue.

On July 18, 2024, Forest Rivers Office of Corporate Compliance ("OCC") amended the recall to reflect the remedy and mail date for final notification.

Description of Remedy :

Description of Remedy Program : Forest River Bus, LLC will provide all parts and labor free of charge to consumers and dealers. An authorized dealer or service center will need to perform the remedy to secure the exterior front roof section of the bus with rivets and apply sealant after the rivets are installed.

What is the Forest River Customer Service Phone Number? (800)
348-7440

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.
Please send the service invoice to the following address:

Starcraft Bus (5A)
2367 Century Drive
Goshen, IN 46528

How Remedy Component Differs from Recalled Component : Affected Component – Exterior Roof Panels
Replacement Component – TBD

Identify How/When Recall Condition was Corrected in Production : Manufacturing of these school buses ceased in 2020.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third-party vendor which is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends to push the mailing out as soon as NHTSA provides any correction(s) and an acknowledgment letter.

Planned Dealer Notification Date : AUG 16, 2024 - AUG 16, 2024

Planned Owner Notification Date : AUG 16, 2024 - AUG 16, 2024

* NR - Not Reported