

Part 573 Safety Recall Report

24V-369

Manufacturer Name : VinFast Auto, LLC

Submission Date : OCT 14, 2024

NHTSA Recall No. : 24V-369

Manufacturer Recall No. : VPAC-291



Manufacturer Information :

Manufacturer Name : VinFast Auto, LLC

Address : 12777 W Jefferson Blvd.
Ste. 101-A Los Angeles CA 90066

Company phone : 8335030600

Population :

Number of potentially involved : 225

Estimated percentage with defect : 23 %

Vehicle Information :

Vehicle 1 : 2022-2024 Vinfast VF8

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : HYBRID ELECTRIC

Descriptive Information : Certain VF8 models may have left the production facility equipped with inert airbag inflators. There are 225 potentially affected VinFast VF8 vehicles in the U.S. 52 of which are in customer hands. To ensure customer safety, VinFast will undertake a voluntary safety recall of the 225 VinFast VF8 vehicles potentially affected and replace all inert airbags with active airbags. If a VinFast VF8 equipped with an inert airbag is involved in an accident where the inert airbag is designed to deploy, it will not.

Production Dates : NOV 22, 2022 - OCT 20, 2023

VIN Range 1 : Begin : RLLV1AEB4NV890005 **End :** RLLV1AFAXNV890435 ☒ Not sequential

VIN Range 2 : Begin : RLLV1AEB0PH002920 **End :** RLLV1AFAXPV890048 ☒ Not sequential

VIN Range 3 : Begin : RLLV1AEB2RH004462 **End :** RLLV1AFAXRH005414 ☒ Not sequential

Description of Defect :

Description of the Defect : Certain VF8 models may have left the production facility equipped with inert airbag ignitors. There are 225 affected VinFast VF8 vehicles in the U.S. 52 of which are in customer hands. To ensure customer safety, VinFast will undertake a voluntary safety recall of the 225 VinFast VF8 vehicles affected and replace all inert airbags with active airbags.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If a VinFast VF8 equipped with an inert airbag is involved in an accident where the inert airbag is designed to deploy, it will not, resulting in increased risk of injury.

Description of the Cause : Certain airbags were equipped with an inert airbag ignitor and not a production level airbag ignitor.

Identification of Any Warning that can Occur : Airbag warning MIL will illuminate and remain active.

Involved Components :

Component Name 1 : Passenger Airbag

Component Description : Passenger Airbag

Component Part Number : BIN30008005

Component Name 2 : Side Airbag Left-hand

Component Description : Side Airbag Left-hand

Component Part Number : BIN30024015

Component Name 3 : Knee Airbag Left-hand

Component Description : Knee Airbag Left-hand

Component Part Number : BIN30040003

Component Name 4 : Side Airbag Right-hand

Component Description : Side Airbag Right-hand

Component Part Number : BIN30024016

Component Name 5 : Centre Airbag

Component Description : Centre Airbag

Component Part Number : BIN30038002

Component Name 6 : Rear Side Airbag Left-hand

Component Description : Rear Side Airbag Left-hand

Component Part Number : BIN30039005

Component Name 7 : Rear Side Airbag Right-hand

Component Description : Rear Side Airbag Right-hand

Component Part Number : BIN30039006

Component Name 8 : Knee Airbag Right-hand

Component Description : Knee Airbag Right-hand

Component Part Number : BIN30040004

Supplier Identification :

Component Manufacturer

Name : Ashimori Korea., LTD

Address : 134, Dowon-ro, Jijeong-myeon, Wonju-si

Foreign States 26351

Country : Korea, Republic of

Chronology :

On April 19, 2024, a VinFast vehicle was brought to a dealer in Vietnam due to the airbag warning light remaining active. The dealer traced the concern to the front passenger side airbag. Further investigation determined the front passenger side airbag was equipped with an inert airbag ignitor. Inert airbags are fitted to pre-production vehicles only to ensure the safety of Engineers during the final development testing. They are not designed to be equipped on production level vehicles. A formal investigation was immediately undertaken. On May 22, 2024, following the conclusion of its investigation, VinFast determined the existence of an unreasonable risk to safety that could exist under a unique crash scenario and authorized a voluntarily safety recall. There have been no vehicle accidents, injuries or deaths involving the implicated vehicle population.

Description of Remedy :

Description of Remedy Program : VinFast immediately issued a stop-ship and stop-sale globally for the affected VF8 vehicles. In the U.S., VinFast is initiating a voluntary safety recall of the affected U.S. population of 225 vehicles, 52 of which are in customers hands. VinFast or its dealer will replace all affected airbags. Vinfast will reimburse customers for related expenses incurred beginning on 5/24/2023, excluding related costs incurred within the original warranty period. All vehicles were covered by Vinfast's original warranty during the reimbursement period. VinFast will perform these services at no cost to the customer. In accordance with federal law, these costs are covered by VinFast's original warranty program.

How Remedy Component Differs from Recalled Component : The remedy component is an airbag equipped with an active ignitor. The recalled component is an airbag equipped with an inert ignitor.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Notification to dealers is expected to occur on May 24, 2024. Editing and mailing of owner notification letters is expected to begin on May 31, 2024, and is expected to be completed by June 21, 2024.

Planned Dealer Notification Date : MAY 24, 2024 - MAY 24, 2024

Planned Owner Notification Date : JUN 21, 2024 - JUN 21, 2024

* NR - Not Reported