OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 24V-351

Manufacturer Name: Forest River, Inc.
Submission Date: JUN 20, 2024
NHTSA Recall No.: 24V-351
Manufacturer Recall No.: 34-1780



#### **Manufacturer Information:**

#### **Population:**

Manufacturer Name: Forest River, Inc.

Number of potentially involved: 691

Address: 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone: 1-800-348-7440

#### **Vehicle Information:**

Vehicle 1: 2024-2025 Forest River Inc. Solera Class C Motorhomes

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER Power Train : NR

Descriptive Information : Scope of vehicles built between 10/1/2022 when the manufacturing plant changed

the routing of the LP line and 5/2/2024 when a steel P Clamp was added to secure the

line.

 2024
 SOLERA
 DSC22NC
 24

 2024
 SOLERA
 DSC23SC
 2

 2025
 SOLERA
 DSC22NC
 1

 2025
 SOLERA
 DSC23SC
 1

 Grand Total
 28

Production Dates: OCT 05, 2023 - MAY 14, 2024

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Vehicle 2: 2023-2025 Forest River Inc. Forester Class C Motorhomes
         Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES
           Body Style: OTHER
         Power Train: NR
Descriptive Information: Scope of vehicles built between 10/1/2022 when the manufacturing plant changed
                      the routing of the LP line and 5/2/2024 when a steel P Clamp was added to secure the
                                                            USA
                      Model year
                                   Product name Unit item
                      2023 FORESTER
                                         FRC2151SLEC 3
                      2023
                            FORESTER
                                         FRC2151SLEF 7
                      2023
                           FORESTER
                                         FRC2251SLEC 6
                      2023
                            FORESTER
                                         FRC2251SLEF 6
                      2023 FORESTER
                                         FRC2351LEC 36
                      2024
                            FORESTER
                                         FRC2151SLEC 21
                      2024 FORESTER
                                         FRC2151SLEF 3
                      2024 FORESTER
                                         FRC2251SLEC 51
                      2024 FORESTER
                                         FRC2251SLEF 2
                      2024
                           FORESTER
                                         FRC2351LEC 63
                      2024 FORESTER
                                         FRC2351LEMC21
                      2025
                            FORESTER
                                         FRC2151SLEC 4
                      2025
                           FORESTER
                                         FRC2151SLEF 2
                      2025
                            FORESTER
                                         FRC2351LEMC1
                      Grand Total
                                               226
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Production Dates: NOV 11, 2022 - APR 30, 2024

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Vehicle 3: 2023-2025 Forest River Inc. Sunseeker Class C Motorhomes
         Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES
           Body Style: OTHER
         Power Train: NR
Descriptive Information: Scope of vehicles built between 10/1/2022 when the manufacturing plant changed
                      the routing of the LP line and 5/2/2024 when a steel P Clamp was added to secure the
                                                           USA
                      Model year
                                  Product name Unit item
                      2023 SUNSEEKER
                                        SSC2150SLEC 3
                      2023
                           SUNSEEKER
                                        SSC2150SLEF 17
                     2023 SUNSEEKER
                                        SSC2250SLEC 4
                      2023
                           SUNSEEKER
                                        SSC2250SLEF 13
                      2023 SUNSEEKER
                                        SSC2350LEC 39
                      2023
                           SUNSEEKER
                                        SSC2350LEF 21
                     2024 SUNSEEKER
                                        SSC2150SLEC 33
                      2024 SUNSEEKER
                                        SSC2150SLEF 11
                      2024 SUNSEEKER
                                        SSC2150SLEFRB
                                                           20
                      2024 SUNSEEKER
                                        SSC2250SLEC 54
                      2024 SUNSEEKER
                                        SSC2250SLEF 8
                      2024 SUNSEEKER
                                        SSC2350LEC 69
                      2024 SUNSEEKER
                                        SSC2350LEF
                                                     8
                      2024 SUNSEEKER
                                        SSC2350LEMC 18
                      2025 SUNSEEKER
                                        SSC2150SLEFRB
                                                           75
                      2025
                           SUNSEEKER
                                        SSC2250SLEC 2
                      2025 SUNSEEKER
                                        SSC2350LEC
                      2025
                           SUNSEEKER
                                        SSC2350LEF
                                                     9
                      2025 SUNSEEKER
                                        SSC2350LEMC 3
                      2025 SUNSEEKER
                                        SSC2350LEMCRB
                                                           25
                      Grand Total
                                               437
     Production Dates: NOV 11, 2022 - APR 30, 2024
                                    NR
                                                End: NR
                                                                            ☐ Not sequential
         VIN Range 1: Begin:
```

## **Description of Defect:**

Description of the Defect: The LP line may not be secured properly.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: If the LP Line is not secured properly, this can lead to a damaged LP Line

potentially leading to a leak which may result in a fire, property damage or

personal injury.

Description of the Cause: Manufacturing Error

Identification of Any Warning The LP line would be visibly hanging below the body of the unit near the rear

that can Occur: tires.

#### **Involved Components:**

Component Name 1: LP Line
Component Description: LP Line
Component Part Number: N/A

#### **Supplier Identification:**

#### **Component Manufacturer**

Name: NR Address: NR NR

Country: NR

### **Chronology:**

On May 2, 2024, Corporate PDI noticed the LP line sagging near the rear tire during an inspection. The zip tie was missing allowing the LP line to droop in front of the rear wheels. On that same day, the plant added a steel P Clamp to secure the line.

On May 10, 2024, the manufacturing plant contacted Forest Rivers Office of Corporate Compliance ("OCC"). OCC began researching the same day to determine if vehicles outside of Forest River control were affected.

On May 15, 2024, Forest Rivers Office of Corporate Compliance ("OCC") determined the scope of vehicles affected.

On May 17, 2024, Forest Rivers Corporate Recall Committee voted to recall.

On June 13, 2024, the manufacturing plant contacted Forest Rivers Office of Corporate Compliance ("OCC") regarding a complaint received of an LP line not being secured properly. Further research revealed that the scope needed to be expanded to include additional vehicles.

On June 20, 2024, Forest River amended the vehicle population. All consumers and dealers will be notified.

#### **Description of Remedy:**

Description of Remedy Program: Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to install a P Clamp which will secure the LP line properly.

What is the Forest River Customer Service Phone Number? (574)

206-7600

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall. Please send the service invoice to the following address:

Forest River Class C Forest River, Inc.

Attn: WARRANTY MANAGER

55135 CR 1 Elkhart, IN 46514

How Remedy Component Differs Affected Component - LP Line

from Recalled Component: Replacement Component - Steel P Clamp

The LP Line will now be secured properly with a steel P Clamp. This is not a component failure, it is an installation error during manufacturing.

was Corrected in Production:

Identify How/When Recall Condition On 5/2/2024 a steel P clamp was added to secure the line on all units.

#### **Recall Schedule:**

Description of Recall Schedule: Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement

Letter.

Planned Dealer Notification Date: JUL 12, 2024 - JUL 12, 2024 Planned Owner Notification Date: JUL 12, 2024 - JUL 12, 2024

<sup>\*</sup> NR - Not Reported