

Part 573 Safety Recall Report

24V-350

Manufacturer Name : Forest River, Inc.

Submission Date : MAY 17, 2024

NHTSA Recall No. : 24V-350

Manufacturer Recall No. : 205-1778



Manufacturer Information :

Population :

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 13

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2024-2024 Forest River Inc. Aurora AART18RD Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope is inclusive of the models since inception.

2024 AURORA AART18RD 3

Production Dates : MAR 18, 2024 - MAY 08, 2024

VIN Range 1 : Begin : NR End : NR

Not sequential

Vehicle 2 : 2024-2024 Forest River Inc. Catalina ACAT18RDL Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope is inclusive of the models since inception.

2024
CATALINA
ACAT18RDL
10

Production Dates : MAR 18, 2024 - MAY 08, 2024

VIN Range 1 : Begin : NR End : NR

Not sequential

Description of Defect :

Description of the Defect : The furnace may be installed directly to a vinyl floor material, whereas it should be installed on a wood floor or platform as described in the manufacturer installation instructions.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The furnace heat from on the combustible vinyl linoleum may start a fire, resulting in property damage, injury or death.

Description of the Cause : Manufacturing failed to remove the vinyl linoleum as directed by the installation instructions.

Identification of Any Warning that can Occur : Smoke may be smelled, smoke alarm may sound, scent of melting vinyl and heat

Involved Components :

Component Name 1 : FURNACE

Component Description : FURNACE

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On May 9, 2024, during a routine Corporate Standards Inspection, it was discovered that the furnace was installed on top of the vinyl linoleum floor covering, whereas the vinyl linoleum should have been cut out using a template so the furnace could be installed directly to the wood floor, in accordance to the appliances installation instructions.

On May 10, 2024, the manufacturing plant and the Standards Manager inspected the yard and it was discovered that the installation was the same. The Standards Manager contacted Forest Rivers Office of Corporate Compliance ("OCC") and a research item was opened, to identify if any vehicles had shipped from the plant of this model.

On May 17, 2024, the Corporate Recall Committee voted to recall. All vehicles are located at Dealers, none are

retail sold. Therefore there will not be an owner letter issued for this recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River Dealer or Service Center will need to perform the remedy to install a panel between the furnace and the linoleum.

What is the Forest River Customer Service Phone Number? (574)
825-4995

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.
Please send the service invoice to the following address:

Aurora & Catalina
Forest River, Inc.
Attn: WARRANTY MANAGER
PO Box 30
Middlebury, IN 46540

How Remedy Component Differs from Recalled Component : Affected Component – Furnace
Replacement Component - 21" x 21" x .125" Laun Panel

This is not a component failure, this is an installation error during manufacturing. There will now be a panel installed between the furnace and the linoleum.

Identify How/When Recall Condition was Corrected in Production : On May 10, 2024, the yard was put on hold so that manufacturing could install the luan panel between the furnace and vinyl floor material.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUN 26, 2024 - JUN 26, 2024

Planned Owner Notification Date : JUN 26, 2024 - JUN 26, 2024

* NR - Not Reported