

Part 573 Safety Recall Report

24V-346

Manufacturer Name : Chrysler (FCA US, LLC)**Submission Date :** MAY 16, 2024**NHTSA Recall No. :** 24V-346**Manufacturer Recall No. :** 41B**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US, LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 7

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2024-2024 Jeep Grand Cherokee

Vehicle Type :

Body Style : SUV

Power Train : NR

Descriptive Information : Some 2024 MY Jeep Grand Cherokee vehicles may have been built with a missing front fascia energy absorbing foam.

The suspect period began on December 6, 2023, when the first vehicle was built with a missing energy absorbing foam, and ended on December 9, 2023, when vehicle production processes were corrected. Engineering release documentation and vehicle production records were used to determine the suspect period.

Similar vehicles not included in this recall were built before or after the suspect period, were repaired before being released from vehicle plant control, or were built with a front fascia energy absorbing foam.

Production Dates : DEC 06, 2023 - DEC 09, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : FMVSS 571.208 specifies vehicle crashworthiness requirements in terms of forces and accelerations measured on anthropomorphic dummies in test crashes, and specifies equipment requirements for active and passive restraint systems. Suspect vehicles built with a missing energy absorbing foam may compromise intended load distribution or energy management and jeopardize proper crash sensing and airbag deployment.

FMVSS 1 : 208 - Occupant crash protection

FMVSS 2 : NR

Description of the Safety Risk : If the front fascia energy absorbing foam is missing, the energy management system is altered which may cause the front airbags to not deploy as intended which can increase the risk of injury in a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Front energy

Component Description : Absorber

Component Part Number : 68406655AA

Supplier Identification :

Component Manufacturer

Name : POLYCON

Address : 65 INDEPENDENCE PLACE
GUELPH Foreign States N1K1H8

Country : Canada

Chronology :

- On January 22, 2024, the FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance ("TSRC") organization was notified of a potential issue related to a missing front fascia energy absorbing foam on some Jeep Grand Cherokee vehicles.
- From January 2024, through April 2024, FCA US TSRC conducted an analysis of vehicle production history and determined that the affected vehicles may have been built without a front fascia energy absorbing foam.
- On April 17, 2024, FCA US TSRC organization recognized that a vehicle build issue existed on certain vehicles related to a condition that can lead to a front fascia built without an energy absorbing foam, potentially resulting in a noncompliance with FMVSS No. 208.
- On May 10, 2024, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall on all affected vehicles to inspect and, if necessary, install the front fascia energy absorbing foam.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : The defective condition is that the front fascia energy absorbing foam is missing. The remedy is to ensure the energy absorbing foam is installed.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **05/16/2024: FCA US will notify dealers and begin notifying owners on or about 07/05/2024.

Planned Dealer Notification Date : JUL 05, 2024 - JUL 05, 2024

Planned Owner Notification Date : JUL 05, 2024 - JUL 05, 2024

* NR - Not Reported