

Part 573 Safety Recall Report

24V-343

Manufacturer Name : Porsche Cars North America, Inc.

Submission Date : MAY 24, 2024

NHTSA Recall No. : 24V-343

Manufacturer Recall No. : ARA7



Manufacturer Information :

Manufacturer Name : Porsche Cars North America, Inc.

Address : One Porsche Drive
Atlanta GA 30354

Company phone : 1-800-767-7243

Population :

Number of potentially involved : 14

Estimated percentage with defect : 5 %

Vehicle Information :

Vehicle 1 : 2024-2024 Porsche Boxster/Cayman
Vehicle Type : LIGHT VEHICLES
Body Style : 2-DOOR
Power Train : GAS

Descriptive Information : Affected vehicles have been identified through production records.

Production Dates : JUL 06, 2023 - MAR 21, 2024

VIN Range 1 : Begin : WP0AA2A81RK255226	End : WP0AA2A88PK260257	☒ Not sequential
VIN Range 2 : Begin : WP0AB2A83RK264118	End : WP0AB2A84RK264130	☐ Not sequential
VIN Range 3 : Begin : WP0AD2A80RK269464	End : WP0AD2A82RK269286	☐ Not sequential
VIN Range 4 : Begin : WP0AE2A81RK274198	End : WP0AE2A81RK274198	☐ Not sequential
VIN Range 5 : Begin : WP0CA2A84RK205249	End : WP0CA2A8XRK205224	☐ Not sequential
VIN Range 6 : Begin : WP0CB2A82RK223150	End : WP0CB2A83RK223237	☐ Not sequential
VIN Range 7 : Begin : WP0CD2A80RK228163	End : WP0CD2A84RK228313	☐ Not sequential
VIN Range 8 : Begin : WP0AA2A81RK255226	End : WP0AA2A88PK260257	☒ Not sequential
VIN Range 9 : Begin : WP0AB2A83RK264118	End : WP0AB2A84RK264130	☐ Not sequential
VIN Range 10 : Begin : WP0AD2A80RK269464	End : WP0AD2A82RK269286	☐ Not sequential
VIN Range 11 : Begin : WP0AE2A81RK274198	End : WP0AE2A81RK274198	☐ Not sequential
VIN Range 12 : Begin : WP0CA2A84RK205249	End : WP0CA2A8XRK205224	☐ Not sequential
VIN Range 13 : Begin : WP0CB2A82RK223150	End : WP0CB2A83RK223237	☐ Not sequential
VIN Range 14 : Begin : WP0AA2A81RK255226	End : WP0AA2A88PK260257	☒ Not sequential
VIN Range 15 : Begin : WP0AB2A83RK264118	End : WP0AB2A84RK264130	☐ Not sequential
VIN Range 16 : Begin : WP0AD2A80RK269464	End : WP0AD2A82RK269286	☐ Not sequential
VIN Range 17 : Begin : WP0AE2A81RK274198	End : WP0AE2A81RK274198	☐ Not sequential
VIN Range 18 : Begin : WP0CA2A84RK205249	End : WP0CA2A8XRK205224	☐ Not sequential
VIN Range 19 : Begin : WP0CB2A82RK223150	End : WP0CB2A83RK223237	☐ Not sequential
VIN Range 20 : Begin : WP0CD2A80RK228163	End : WP0CD2A84RK228313	☐ Not sequential
VIN Range 21 : Begin : WP0AA2A81RK255226	End : WP0AA2A88PK260257	☒ Not sequential
VIN Range 22 : Begin : WP0AA2A81RK255226	End : WP0AA2A88PK260257	☒ Not sequential
VIN Range 23 : Begin : WP0AB2A83RK264118	End : WP0AB2A84RK264130	☐ Not sequential
VIN Range 24 : Begin : WP0AD2A80RK269464	End : WP0AD2A82RK269286	☐ Not sequential
VIN Range 25 : Begin : WP0AE2A81RK274198	End : WP0AE2A81RK274198	☐ Not sequential

Description of Defect :

Description of the Defect : On the affected vehicles, the transmission may not lock in the Park (P) position when the shift lever is placed in (P).

FMVSS 1 : NR
FMVSS 2 : NR

Description of the Safety Risk : If the transmission does not lock in the park position (P) as designed, it could increase the risk of a roll away incident and therefore risk of a crash, after the vehicle is placed in (P) if the parking brake is not applied.

Description of the Cause : There is a possibility that the safety clip on the shift cable may not have been fitted correctly during off-line re-work process at the factory. The cable sheath may have been damaged during the re-work process

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Cable

Component Description : shift cable in double clutch transmission (PDK)

Component Part Number : 982713266B

Supplier Identification :

Component Manufacturer

Name : Küster-automobilová technika s.r.o.

Address : Továrenska 1

Vlkanová Foreign States SK-976 31

Country : Slovakia

Chronology :

End of April, 2024, Porsche was informed about two isolated cases outside the U.S. where the subject vehicles rolled away despite being placed in the park position (P). Both accidents only resulted in bodywork damage and no injuries.

The analysis of both cases revealed two possible causes in the production process of a limited number of potentially affected vehicles. More specifically, the subject vehicles had off-line rework performed that was outside of normal assembly. Porsche determined this resulted in the potential for damage and/or incorrect assembly of the subject cable and clip.

On May 8th, 2024, Porsche determined a safety defect and decided to recall the identified vehicles out of abundance of caution.

Description of Remedy :

Description of Remedy Program :	Replacing the shift cable. The owner's letter will advise that Porsche offers a reimbursement for pre-notification remedies in accordance with 49 CFR §573.13.
How Remedy Component Differs from Recalled Component :	The new cable will be undamaged and will have the safety clip correctly installed.
Identify How/When Recall Condition was Corrected in Production :	A pull test on the locking shift cable will be performed, along with visually checking for damage to the cable pull. Vehicles that have been reworked will go through a check on a roller to ensure that the Park function works.

Recall Schedule :

Description of Recall Schedule :	Customers will be notified within 60 days of filing of this report.
Planned Dealer Notification Date :	JUN 05, 2024 - JUN 05, 2024
Planned Owner Notification Date :	JUN 12, 2024 - JUN 12, 2024

* NR - Not Reported