OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 24V-340

**Manufacturer Name:** BMW of North America, LLC

Submission Date: MAY 15, 2024 NHTSA Recall No.: 24V-340 Manufacturer Recall No.: NR



#### **Manufacturer Information:**

Manufacturer Name: BMW of North America, LLC

Address: P.O. Box 1227

Westwood NJ 07675-1227

Company phone: 18005257417

## **Population:**

Number of potentially involved: 9
Estimated percentage with defect: 100 %

#### **Vehicle Information:**

Vehicle 1: 2025-2025 MINI Countryman S ALL4, JCW Countryman ALL4

Vehicle Type: LIGHT VEHICLES

Body Style: SUV Power Train: GAS

Descriptive Information: Approximately 9 vehicles have been manufactured with rear side door panels which

may not have been produced by the supplier according to specifications.

Basis for recall population determination: Vehicle assembly information and supplier production process records were used to determine the specific dates of potentially

affected vehicles.

Recall component difference to non-recall component: During supplier production, rear side door panels may not have been produced by the supplier according to

specifications.

Production Dates: MAR 04, 2024 - MAR 22, 2024

## **Description of Defect:**

Description of the Defect: This safety recall involves the rear side door panel. The armrest support

bracket is attached to the door panel by two screws. During supplier production, the screws may not have been positioned according to

specifications which could lead to an unsecure attachment. In a side crash in which deployment of the thorax air bag is warranted, the bracket may separate

from the door panel.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: If the bracket separated from the door panel, the armrest could contact a rear

Description of the Safety Risk:

seat occupant and/or affect deployment of the thorax air bag, which could

increase the risk of injury.

Description of the Cause: NR Identification of Any Warning NR

that can Occur:

### **Involved Components:**

Component Name 1: Rear Side Door Panel

**Component Description: Rear Side Door Panel** 

Component Part Number: 5A9 BE 45 (left-side) / 5A9 BE 46 (right-side)

#### **Supplier Identification:**

#### **Component Manufacturer**

Name: SMP Deutschland GmbH, Plant Boetzingen

Address: Schlossmattenstrasse 18

Boetzingen Foreign States 79268

Country: Germany

#### **Chronology:**

On March 27, 2024, during rear side door assembly at the supplier, an inline production quality check indicated a no-pass condition. Analysis indicated that the screws connecting the armrest support bracket to the door panel were present, but not in the proper position. Additional reviews at the supplier were conducted.

On April 2nd, an engineering investigation was initiated. Initial reviews suggested that this could lead to customer dissatisfaction, such as noise and/or vibration as a result of one or more loose screws at the attachment points. Further reviews indicated that on March 13th, there was a process change at the supplier involving the connection of the armrest support bracket to the door panel.

Reviews of all rear side door panels produced on/after March 13th was initiated. End-of-line data was checked for proper positioning and fixation of the screws. Reviews suggested that this condition could have an affect during a crash. On April 15th, an assembly plant stop ship was implemented.

Additional analyses indicated that, during a crash, the armrest support bracket could loosen to such an extent

that the armrest could contact a rear seat occupant and/or affect the deployment of the thorax air bag.

Vehicle assembly information and supplier production records were reviewed to determine the number and production dates of potentially affected vehicles.

On May 8, 2024, BMW decided to conduct a voluntary safety recall.

BMW is not aware of any warranty claims, customer complaints, or field reports related to this issue. BMW has not received any reports, nor is BMW otherwise aware, of any accidents or injuries related to this issue.

### **Description of Remedy:**

Description of Remedy Program: The rear side door panel (left-side and/or right-side) will be replaced.

Owner notification letters are not required, as no vehicles have been retailed. Therefore, reimbursement for a pre-notification remedy re Part

573.13 and Part 577.11 is not necessary.

How Remedy Component Differs Recalled Component: Rear Side Door Panel; p/n – 5A9 BE 45 (left-side) /

from Recalled Component: 5A9 BE 46 (right-side)

Identify How/When Recall Condition NR

was Corrected in Production:

#### **Recall Schedule:**

Description of Recall Schedule: Dealer notification is planned to begin and end on May 15, 2024.

Owner notification is not required, as no vehicles have been retailed.

Planned Dealer Notification Date: MAY 15, 2024 - MAY 15, 2024

Planned Owner Notification Date: NR - NR

\* NR - Not Reported