

# Part 573 Safety Recall Report

# 24V-337

**Manufacturer Name :** Tiffin Motorhomes, Inc.

**Submission Date :** MAY 20, 2024

**NHTSA Recall No. :** 24V-337

**Manufacturer Recall No. :** TIF-139



## Manufacturer Information :

**Manufacturer Name :** Tiffin Motorhomes, Inc.

**Address :** 105 2nd Street NW

PO Box 596 Red Bay AL 35582

**Company phone :** 999

## Population :

**Number of potentially involved :** 42

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2024-2025 Tiffin Byway

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :** OTHER

**Power Train :** DIESEL

**Descriptive Information :** The recall population includes floor plans 38 BL and 38 CL of the Byway built from 6/26/2023 to 02/27/2024 for a total of 43, one of which is a Canadian unit. For a grand total of 42 US units.

**Production Dates :** JUN 26, 2023 - FEB 27, 2024

**VIN Range 1 : Begin :** 4UZACJFC6RCVB9298 **End :** 4UZACJFC2SCVR9757

Not sequential

## Description of Defect :

**Description of the Defect :** Secondary means of escape from bedroom does not meet the requirements of MFPA Code 6.2.1 which constitutes a safety issue.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** A secondary egress from the main bedroom area is not available, which could lead to personal injury in the event of an emergency.

**Description of the Cause :** Oversight in production.

**Identification of Any Warning that can Occur :** None.

## Involved Components :

Component Name 1 : Window

Component Description : 30.6 x 16.2 non-egress window

Component Part Number : 5137319

Component Name 2 : Trim Ring

Component Description : Ring for around window

Component Part Number : 5137367

Component Name 3 : Screen

Component Description : Screen for window

Component Part Number : 5144228

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

Compliance was notified 05/09/2024 of lack of secondary egress from the bedroom on floorplans 38 BL and 38 CL on the Byway motorhome. Questions were asked and rather than look at the supplementary book, the larger manual from RVIA was addressed. A short investigation ensued and 05/14/2024 it was decided that a safety issue did exist as well as Code 6.2.1 in the National Fire Protection Agency 1192 not being met.

## Description of Remedy :

Description of Remedy Program : For the units involved in the recall, a larger egress window will be installed in the bedroom where there is already a regular window installed. This new installation will be completed at no charge to the customer. There is no plan for reimbursement because any repairs would have fallen our 12 month factory warranty.

**How Remedy Component Differs from Recalled Component :** The remedy component will be an egress window clearly marked with an EXIT label that meets the NFPA requirements.

**Identify How/When Recall Condition was Corrected in Production :** All units that have been built and not yet been shipped have had a "Sales Hold" put on them until they have the new larger egress window installed. Units in production have an engineering change that will allow two separate exits from bedroom.

### Recall Schedule :

**Description of Recall Schedule :** Tiffin Motorhomes will mail a letter explaining the issue to all dealers and all owners of units involved in the recall. Notification will be mailed no later than July 12, 2024.

**Planned Dealer Notification Date :** JUL 12, 2024 - JUL 12, 2024

**Planned Owner Notification Date :** JUL 12, 2024 - JUL 12, 2024

\* NR - Not Reported