

Part 573 Safety Recall Report

24V-326

Manufacturer Name : Forest River, Inc.**Submission Date :** JUN 26, 2024**NHTSA Recall No. :** 24V-326**Manufacturer Recall No. :** 225-1772**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 23

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2024-2025 Forest River Inc. Coachmen Nova NAB20C and NAB20D Class B
Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined review of manufacturing records of vehicles manufactured since the inception of the installation of the pop-top with solar panel.

2024	NOVA	NAB20C	10
2024	NOVA	NAB20D	7
2025	NOVA	NAB20C	2
2025	NOVA	NAB20D	4
Grand Total			23

Production Dates : DEC 29, 2023 - APR 25, 2024

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The solar panel may detach from the Pop-Up roof.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A detached solar panel could become a road hazard increasing the risk of a crash.

Description of the Cause : The solar panel is bonded to the painted Pop-Up roof but the paint may not be fully cured and could peel from the Pop-Up roof.

Identification of Any Warning that can Occur : A visual inspection of the solar panel mount may show that it is no longer attached to the roof.

Involved Components :

Component Name 1 : ROOF, POPTOP PROMASTER W/BED LTNONE PTD

Component Description : ROOF, POPTOP PROMASTER W/BED LTNONE PTD

Component Part Number : 2022114645

Supplier Identification :

Component Manufacturer

Name : Lippert Components Inc

Address : PO BOX 2888

Elkhart Indiana 46515

Country : United States

Chronology :

On May 2, 2024, while test driving the affected models, Forest Rivers manufacturing plant discovered that a solar panel had detached. The same day, the manufacturing plant notified Forest River's Office of Corporate Compliance ("OCC") of the concern. OCC opened a research item.

On May 3, 2024, OCC and the manufacturing plant began working to identify if any vehicles had left the plant and into commerce.

On May 6, 2024, OCC confirmed that vehicles had left the manufacturing plant, shipping to dealers.

On May 7, 2024, OCC and the manufacturing plant, met with the supplier, Lippert to discuss the concern.

On May 10, 2024, Forest River's Corporate Recall Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to remove the solar panel from the pop-top, sand paint away, apply Sikaflex, and reinstall the solar panel. If the solar panel had detached prior a new solar panel will be installed.

What is the Forest River Customer Service Phone Number? (574)
825-6319

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

NOVA
Forest River, Inc.
Attn: WARRANTY MANAGER
PO Box 30
Middlebury, IN 46540

How Remedy Component Differs from Recalled Component : 2022114645 - ROOF, POPTOP PROMASTER W/BED LTNONE PTD

Lippert Components - 574-312-6040
PO BOX 2888
Elkhart, Indiana 46515

The solar panel will now be secured properly.

Identify How/When Recall Condition was Corrected in Production : During the week of May 3, 2024, through May 10, 2024, the manufacturing plant put a stop ship on shipping and quarantined all suspected vehicles. The manufacturing plant began testing various remedies in conjunction with the supplier.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUN 19, 2024 - JUN 19, 2024

Planned Owner Notification Date : JUN 19, 2024 - JUN 19, 2024

* NR - Not Reported