

# Part 573 Safety Recall Report

# 24V-325

**Manufacturer Name :** Forest River, Inc.**Submission Date :** MAY 10, 2024**NHTSA Recall No. :** 24V-325**Manufacturer Recall No. :** 64-1776**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Population :**

Number of potentially involved : 3

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2024-2024 Forest River Inc. Aurora ART26BHS Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined to begin at the inception of the model.

2024 AURORA	ART26BHS	3
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Grand Total		3
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Production Dates : DEC 18, 2023 - APR 16, 2024

VIN Range 1 : Begin : NR End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The breakaway switch may not be correctly wired to constant hot. This condition may lead to the failure of the brake-away switch to activate in an emergency.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : This condition may lead to the failure of the brake-away switch to activate in an emergency. This condition may increase the risk of a crash.

Description of the Cause : Manufacturing error.

Identification of Any Warning that can Occur : None

**Involved Components :**

Component Name 1 : 12V Wiring

Component Description : 12V Wiring

Component Part Number : N/A

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

During a routine Corporate Standards Audit during the week of May 3, 2024, it was discovered that an employee was not hooking the brake-away switch wire to the constant (battery) power side of the battery disconnect switch.

On May 7, 2024, the manufacturing plant found that it had shipped three vehicles suspected to have this condition and contacted Forest River's Office of Corporate Compliance ("OCC"). OCC opened a research item.

On May 10, 2024, Forest Rivers Corporate Recall Committee voted to recall.

## Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to wire the breakaway switch properly.

What is the Forest River Customer Service Phone Number? (541)  
995-3447

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Cherokee Oregon  
Forest River, Inc.  
Attn: WARRANTY MANAGER  
30725 Diamond Hill  
Harrisburg, OR 97446

How Remedy Component Differs from Recalled Component : 12V Wiring  
The breakaway switch will now be wired properly.

Identify How/When Recall Condition was Corrected in Production : The employee was trained correctly and began fixing all vehicles on the manufacturing line and in the yard the same date, May 3, 2024.

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUN 19, 2024 - JUN 19, 2024

Planned Owner Notification Date : JUN 19, 2024 - JUN 19, 2024

\* NR - Not Reported