Part 573 Safety Recall Report

24V-322

Manufacturer Name: Oliver Travel Trailers, INC.

Submission Date: MAY 10, 2024 **NHTSA Recall No.:** 24V-322

Manufacturer Recall No.: NR



Manufacturer Information:

Manufacturer Name: Oliver Travel Trailers, INC.

Address: 609 Swan Ave

Hohenwald TN 38462

Company phone: 9317966600

Population:

Number of potentially involved: 1,314 Estimated percentage with defect: 1 %

Vehicle Information:

Vehicle 1: 2009-2024 OliverTravel Trailers Elite II

Vehicle Type: LOW VOLUME VEHICLES

Body Style : OTHER Power Train : NR

Descriptive Information: Coupler on trailer built between December 3, 2009 and March 18, 2024 may not be

sufficient for the Gross Vehicle Weight Rating (GVWR) and could fail.

Production Dates : DEC 03, 2009 - MAR 18, 2024

VIN Range 2 : Begin : 1Z9BC22219H305043 End : 1Z9BC2326RH305070 VIN Range 3 : Begin : 1Z9BC22219H305043 End : 1Z9BC2326RH305070 VIN Range 4 : Begin : 1Z9BC22219H305043 End : 1Z9BC2326RH305070 VIN Range 5 : Begin : 1Z9BC22219H305043 End : 1Z9BC2326RH305070 VIN Range 6 : Begin : 1Z9BC22219H305043 End : 1Z9BC2326RH305070 VIN Range 7 : Begin : 1Z9BC22219H305043 End : 1Z9BC2326RH305070

VIN Range 1: Begin: 1Z9BC22219H305043 End: 1Z9BC2326RH305070

VIN Range 8 : Begin : 1Z9BC22219H305043 End : 1Z9BC2326RH305070 VIN Range 9 : Begin : 1Z9BC22219H305043 End : 1Z9BC2326RH305070 VIN Range 10 : Begin : 1Z9BC22219H305043 End : 1Z9BC2326RH305070

VIN Range 11 : Begin : 1Z9BC22219H305043 End : 1Z9BC2326RH305070

✓ Not sequential

✓ Not sequential✓ Not sequential

✓ Not sequential

✓ Not sequential

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✓ Not sequential

✓ Not sequential

✓ Not sequential

Description of Defect:

Description of the Defect: Coupler may be under rated for the Gross Vehicle Weight Rating (GVWR) of the

vehicle.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Coupler that is not rated for the correct Gross Vehicle Weight Rating (GVWR)

may fail, which may lead to a crash.

Description of the Cause: Due to use of incorrect coupler component.

Identification of Any Warning Visual deterioration of coupler and rating less than 7000 LB stamp embossed

that can Occur: on coupler.

Involved Components:

Component Name 1: Coupler

Component Description: 7000LB Bulldog Hitch (Coupler) 2" Ball

Component Part Number: 3072 (3B4H / 18-422)

Supplier Identification:

Component Manufacturer

Name: NR Address: NR

NR

Country: NR

Chronology:

3/14/24 Jason Essary, Customer Service Director OTTSI was notified by a travel trailer owner the Bulldog coupler failed.

3/14/24 Rodney Lomax, Director of Operations OTTSI notified Oliver Travel Trailer manufacturing plant Kyle Bobo, Plant Ops Mgr and Regina Rogers, Quality Manager of customer coupler failure 2018 model, Hull # 308, VIN #1Z9BC2327JH305308.

3/16/24 Owner noticed the coupler was stamped 5,000 LBS was supposed to be 7,000 LBS per trailer model. 4/22/24 2nd event during yearly service found by Oliver a 5,000 LB coupler was installed on the unit.

Description of Remedy:

Description of Remedy Program: Oliver Travel Trailer will notify dealerships of the recall and owners may

have the coupler corrected by replacement of a 7,000 LB Bulldog coupler rated for the vehicle weight at a Oliver dealership or Oliver Travel Trailer

Service. Oliver Travel Trailers covers cost for the remedy repair.

How Remedy Component Differs Remedy coupler 7000 LB emboss stamped present.

from Recalled Component :

Identify How/When Recall Condition 3/25/2024 All coupler components in stock, production units, and in

was Corrected in Production: storage lot have been verified as 7000 LB component.

Recall Schedule:

Description of Recall Schedule: Oliver Travel Trailers will send owner notification letters once approved

by NHTSA.

Planned Dealer Notification Date : MAY 17, 2024 - JUL 17, 2024 Planned Owner Notification Date : MAY 17, 2024 - JUL 17, 2024

^{*} NR - Not Reported