

# Part 573 Safety Recall Report

# 24V-314

**Manufacturer Name :** Airstream, Inc.

**Submission Date :** MAY 03, 2024

**NHTSA Recall No. :** 24V-314

**Manufacturer Recall No. :** NR



## Manufacturer Information :

**Manufacturer Name :** Airstream, Inc.

**Address :** 419 West Pike Street  
PO Box 629 Jackson Center OH  
45334-0629

**Company phone :** 937-596-6111

## Population :

**Number of potentially involved :** 8

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2023-2024 Airstream Atlas

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :** VAN

**Power Train :** DIESEL

**Descriptive Information :** The recall population was established by reviewing the installation process and determined the deficiency began occurring due to a change in Production personnel.

**Production Dates :** AUG 14, 2023 - MAR 26, 2024

**VIN Range 1 : Begin :** 1B9KUWH25RJ307992 **End :** 1B9KUWH29RJ311477  Not sequential

## Description of Defect :

**Description of the Defect :** Units that do not have the heat shield installed; the subflooring material would be exposed to the heat produced by the generator.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If the flooring was exposed to the heat produced by the generator for an extended amount of time, it increases the potential for fire which could result in personal injury.

**Description of the Cause :** Due to employee turnover, we are attributing the root cause to deficiencies in internal training for new employees.

**Identification of Any Warning that can Occur :** The owner could potentially smell something burning.

## Involved Components :

Component Name 1 : GENERATOR HEAT SHIELD

Component Description : 33.00" x 18.00" Galvanized Steel

Component Part Number : 455216

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

4/22/2024 - Airstream identifies the error in the generator heat shield installation process.

4/22/2024 - Airstream begins investigation.

4/26/2024 - The safety committee reviews all known data and determines a recall is warranted. Airstream is unaware of any warranty or injury claims due to this non-compliance.

## Description of Remedy :

Description of Remedy Program : Airstream will provide it's dealers with the parts and procedure to remedy these units affected by the recall. This will be done at no cost to the owner. Reimbursement will follow the general reimbursement policy that is on file with NHTSA.

How Remedy Component Differs from Recalled Component : The heatshield will be in place, mounted above the generator.

Identify How/When Recall Condition was Corrected in Production : The issue was corrected in production on April 22, 2024.

## Recall Schedule :

Description of Recall Schedule : Airstream has the utmost urgency in notifying owners about a recall that affects their vehicle. Letters will be sent out once all pertinent information has been gathered.

Planned Dealer Notification Date : JUL 02, 2024 - JUL 02, 2024

Planned Owner Notification Date : JUL 02, 2024 - JUL 02, 2024

\* NR - Not Reported