

Part 573 Safety Recall Report

24V-310

Manufacturer Name : Jayco, Inc.
Submission Date : MAY 01, 2024
NHTSA Recall No. : 24V-310
Manufacturer Recall No. : Daimler 24V-166

**Manufacturer Information :**

Manufacturer Name : Jayco, Inc.
Address : 903 South Main Street
 PO Box 460 Middlebury IN 46540
Company phone : 800-283-8267

Population :

Number of potentially involved : 6
Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2023-2024 Jayco/Entegra Coach Launch, Terrain
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : DIESEL

Descriptive Information : The recall population was determined through Jayco Inc. production records.

Production Dates : JAN 26, 2023 - SEP 29, 2023

VIN Range 1 : Begin : W1W4NBVY2PT116083 End : W1W4NBVY4PT115694 Not sequential

Description of Defect :

Description of the Defect : Mercedes-Benz AG ("MBAG"), the manufacturer of Sprinter vehicles and the Jayco Motorized Division has determined that on certain 2023 Sprinter (907 platform) vehicles, the routing of the main wiring harness might not meet specifications. This includes certain model year ("MY") 2023-2024 Entegra Coach Launch and Jayco Terrain Class B motorhomes,

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : In this case, the wiring harness might contact the drive shaft, and chafing over time could result in a short circuit of various wires in the harness. Depending on the affected wire, a risk of fire, loss of propulsion without warning, or failure of the power steering and brake control system cannot be ruled out.

Description of the Cause : Due to a deviation in the production process, the main wiring harness might not have been routed as specified.

Identification of Any Warning : The driver will not receive a warning due to the nature of the failure mechanism.

that can Occur :

Involved Components :

Component Name 1 : Main Wiring Harness

Component Description : Main Wiring Harness

Component Part Number : A9075408465

Component Name 2 : Expandable Cable Strap

Component Description : Expandable Cable Strap

Component Part Number : A0009951290

Supplier Identification :

Component Manufacturer

Name : Daimler Vans USA, LLC

Address : One Mercedes-Benz Drive
Sandy Springs Georgia 30328

Country : United States

Chronology :

Please refer to Mercedes Benz chronology on 24V-166

On April 12, 2024, Jayco received notification via US mail from Mercedes Benz of an active recall 24V-166 regarding the main wiring harness routing. On April 15, 2024, Jayco's Warranty Incident Review Committee (WIRC) reviewed the incident and elevated it to CPAC. On April 17, 2024, The Corrective Preventive Action Committee (CPAC) decided to elevate the incident to the Safety Steering Committee (SSC). On April 25, 2024, SSC voted to proceed with a pass through chassis recall.

Description of Remedy :

Description of Remedy Program : As a precautionary measure, an authorized Mercedes-Benz dealer will inspect the routing of the main wiring harness on the affected vehicles and rework it, if necessary. If you have already paid to have this recall condition corrected, you may be eligible to receive reimbursement. Requests for reimbursement may include parts, labor, fees and taxes. An original or clear copy of all receipts showing name, address, VIN, problem, repair, who did the repair, cost, proof of payment are required. Daimler will be reporting the quarterly completion rates to NHTSA. Jayco Inc. is not aware of any claims associated with this matter,

How Remedy Component Differs from Recalled Component : There is no defect in part, only the routing of the wire harness.

Identify How/When Recall Condition was Corrected in Production : A change in the production procedure ensures that this issue can no longer occur in production from November 2022 onwards. However, the last potentially improperly reworked vehicle left the plant on March 9, 2023.

Recall Schedule :

Description of Recall Schedule : Jayco will notify its dealers and affected retail owners.

Planned Dealer Notification Date : JUN 07, 2024 - JUN 07, 2024

Planned Owner Notification Date : JUN 07, 2024 - JUN 07, 2024

* NR - Not Reported