

# Part 573 Safety Recall Report

## 24V-285

**Manufacturer Name :** Winnebago Towable**Submission Date :** APR 25, 2024**NHTSA Recall No. :** 24V-285**Manufacturer Recall No. :** CAM0000035**Manufacturer Information :**

Manufacturer Name : Winnebago Towable

Address : 201 14th Street  
Middlebury IN 46540

Company phone : 825-5250

**Population :**

Number of potentially involved : 13,117

Estimated percentage with defect : 1 %

**Vehicle Information :**

Vehicle 1 : 2022-2024 Winnebago Voyage

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : All vehicles built between December 2021 and August 2023 with Suburban cooktops with backlight LED knobs built with subject circuit boards. A new recall will be issued to supersede the previous recall.

Production Dates : DEC 13, 2021 - AUG 29, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 2 : 2022-2024 Winnebago Micro Minnie, Micro Minnie FLX, Hike 200 &amp; Minnie

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : All vehicles built between August 2021 and December 2023 with Suburban cooktops with backlight LED knobs built with subject circuit boards. A new recall will be issued to supersede the previous recall.

Production Dates : AUG 18, 2021 - DEC 05, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : LED backlight circuit boards in Suburban cooktop ranges installed in certain Winnebago vehicles may fail without any prior warning.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The failure may potentially lead to overheating of the LED backlight, and in some cases, a thermal even without any prior warning.

Description of the Cause : The root cause was determined to be a manufacturing defect in the printed circuit board within the cooktop LED backlights.

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Suburban Cooktop

Component Description : Suburban 3 Burner Slide in Cooktop with backlight LED control knobs

Component Part Number : SCNB3B6REB

Component Name 2 : Suburban Cooktop

Component Description : Suburban 3 Burner Slide in Range with backlight LED control knobs

Component Part Number : SRNSQB3B4RAG2EC

Supplier Identification :

Component Manufacturer

Name : Suburban Manufacturing

Address : 676 Broadway Street  
Dayton Tennessee 37321

Country : United States

Chronology :

In June 2023, Winnebago was notified of two incidents related to melted LED light rings on stove knobs. An investigation was opened and the supplier, Suburban, was notified.

Winnebago continued to meet with the supplier over the next few months, working together to try and understand scope of the issue.. In January 2024, Winnebago escalated the issue to the Product Safety Committee. On January 26, 2024, the Product Safety Committee determined that the issue presents an unreasonable risk to safety.

Winnebago is aware of 6 thermal incidents that it believes may relate to the recall condition. Winnebago has received claims/notices regarding these incidents on the following dates: 9/8/2022, 6/15/2023, 6/23/2023,

9/7/2023, 10/6/2023, and 1/9/2023

Of those incidents, Winnebago is aware of 0 death or injuries.

Description of Remedy :

Description of Remedy Program :	Reimbursement requests will follow the general reimbursement plan on file with NHTSA.
How Remedy Component Differs from Recalled Component :	The remedy involves replacing the cooktop control panel with a revised version that does not include the LED backlight control knobs.
Identify How/When Recall Condition was Corrected in Production :	NR

Recall Schedule :

Description of Recall Schedule :	Initial Dealer Notification posted 2/6/2024, revised version will post 4/29/2024. Repair instructions posted 2/20/2024, revised version will post 4/29/2024. Customer letters mailed 3/06/2024, revised letters will mail 5/30/2024.
Planned Dealer Notification Date :	APR 29, 2024 - APR 29, 2024
Planned Owner Notification Date :	MAY 30, 2024 - MAY 30, 2024

\* NR - Not Reported