

Part 573 Safety Recall Report

24V-280

Manufacturer Name : Forest River, Inc.

Submission Date : APR 19, 2024

NHTSA Recall No. : 24V-280

Manufacturer Recall No. : 203-1766



Manufacturer Information :

Population :

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 148

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2024-2024 Forest River Inc. Coachmen Catalina BCAT154RDX Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope is inclusive of the models since inception.

2024 CATALINA BCAT154RDX 61

Production Dates : DEC 22, 2023 - MAR 29, 2024

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 2 : 2024-2024 Forest River Inc. Aurora BART15RDX Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope is inclusive of the models since inception.

2024 AURORA BART15RDX 87

Production Dates : DEC 22, 2023 - MAR 29, 2024

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The cooktop may not be isolated from the furnace return air, which potentially causes an inverted flame on the cooktop.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Without the stove being isolated from the furnace may cause negative air pressure, resulting in an inverted cooktop flame, which may cause the propane supply line to fail, which may lead to property damage or personal

injury.
Description of the Cause : Manufacturing error.
Identification of Any Warning that can Occur : An operator may see an inverted flame on the cooktop.

Involved Components :

Component Name 1 : Silicone
Component Description : Silicone
Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On April 15, 2024, Forest Rivers Office of Corporate Compliance ("OCC") was notified by the manufacturing plant that it had received a dealer complaint of the cooktop flame being inverted when the furnace was in use. OCC opened a research item into the concern.

On April 19, 2024, Forest Rivers Corporate Recall Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy. The panels edges inside the cabinet between the cooktop and furnace will be sealed.

What is the Forest River Customer Service Phone Number? (574)
825-4995

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Aurora & Catalina
Forest River, Inc.
Attn: WARRANTY MANAGER
PO Box 30
Middlebury, IN 46540

How Remedy Component Differs from Recalled Component : The panels edges inside the cabinet between the cooktop and furnace will be sealed.

Identify How/When Recall Condition was Corrected in Production : Manufacturing began sealing the panels edges inside the cabinet between the cooktop and furnace the week of April 15, 2024.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAY 29, 2024 - MAY 29, 2024

Planned Owner Notification Date : MAY 29, 2024 - MAY 29, 2024

* NR - Not Reported