

Part 573 Safety Recall Report

24V-278

Manufacturer Name : Jaguar Land Rover North America, LLC**Submission Date :** SEP 04, 2024**NHTSA Recall No. :** 24V-278**Manufacturer Recall No. :** H491**Manufacturer Information :****Population :**

Manufacturer Name : Jaguar Land Rover North America, LLC

Number of potentially involved : 2,409

Address : 100 Jaguar Land Rover Way

Estimated percentage with defect : 100 %

Mahwah NJ 07495

Company phone : 8188500

Vehicle Information :

Vehicle 1 : 2021-2023 JAGUAR E-PACE

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : NR

Descriptive Information : Jaguar Land Rover is conducting a voluntary safety recall campaign involving 2021-2023 E-PACE vehicles built at the Graz Vehicle assembly plant from November 11, 2020 - August 31, 2022. 2,409 vehicles in the United States and Federalized Territories. The recall population was determined by the facia supplier records that show the facia serial number where the passenger airbag deployment door weakening cuts are out of specification. Facia serial numbers are linked to vehicle order records allowing the identification of specific affected vehicles.

Production Dates : NOV 11, 2020 - AUG 31, 2022

VIN Range 1 : Begin : SADF12GX4M1014560 End : SADFP2FX0P1036804 Not sequential**Description of Defect :**

Description of the Defect : A concern has been identified on certain 2021-2023MY Jaguar E-PACE vehicles where, during a passenger airbag deployment, the airbag may tear as a result of the facia airbag deployment door panel not being sufficiently weakened.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A torn airbag may reduce the occupant protection, and therefore increase risk of injury in the event of a crash. A torn airbag may also allow the escape of hot gasses which may cause burns to occupants.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Facia

Component Description : Facia

Component Part Number : M9C304320

Supplier Identification :

Component Manufacturer

Name : IAC

Address : Automobilový priemyselný park

Súp.č. 1006 Lozorno Foreign States 900 55

Country : Slovakia

Chronology :

See file "JLR Recall Notification H491 Chronology".

Description of Remedy :

Description of Remedy Program : Vehicles will have the passenger airbag module and associated components replaced. The replacement airbag module is able to break through facias where the weakening cut is out of specification.

There will be no charge to the owners for this repair.

Customers who have paid for a repair of this defect out of warranty will be reimbursed by the Jaguar Land Rover reimbursement plan, subject to the usual terms and conditions.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Dealer notification date is May 2, 2024. Customer letter mailing on or before June 14, 2024. Final Owner letter mailed on August 30, 2024.

Planned Dealer Notification Date : MAY 02, 2024 - MAY 02, 2024

Planned Owner Notification Date : JUN 14, 2024 - AUG 30, 2024

* NR - Not Reported