

Part 573 Safety Recall Report

24V-270

Manufacturer Name : Kawasaki Motors Corp., U.S.A.

Submission Date : MAY 08, 2024

NHTSA Recall No. : 24V-270

Manufacturer Recall No. : MC24-09



Manufacturer Information :

Manufacturer Name : Kawasaki Motors Corp., U.S.A.

Address : PO Box 25252

Santa Ana CA 92799-5252

Company phone : 949-770-0400

Population :

Number of potentially involved : 525

Estimated percentage with defect : 40 %

Vehicle Information :

Vehicle 1 : 2024-2024 Kawasaki Motors, Ltd. ZR900C, ZR900E, ZR900N

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The affected vehicles are certain 2024 ZR900C / E / N models (Kawasaki/2024/Z900RS ABS - Kawasaki/2024/Z900RS CAFÉ ABS- Kawasaki/2024/Z900RS SE ABS) models. The recall population was manufactured during the period from July 20th, 2023, to January 26th, 2024.

Production Dates : JUL 20, 2023 - JAN 26, 2024

VIN Range 1 : Begin : JKAZR2C1XRA075223 **End :** JKAZR2N10RA004402 Not sequential

Description of Defect :

Description of the Defect : The front tire may not conform to FMVSS119 due to an improper manufacturing process.

FMVSS 1 : 119 - New pneumatic tires- other than passenger cars

FMVSS 2 : NR

Description of the Safety Risk : There is a risk that the front tire may blister on the inner surface and thereby fail to conform to FMVSS119. This could increase the risk of a crash.

Description of the Cause : Error during installation of the sidewall rubber of tire.

Identification of Any Warning NR
that can Occur :

Involved Components :

Component Name 1 : 120/70ZR17(58W) tire

Component Description : Tire

Component Part Number : 41009-0753 / 41009-0921

Supplier Identification :

Component Manufacturer

Name : Sumitomo Rubber Industries, Ltd.

Address : 1-1, 2-chome, Tsutsui-cho, Chuo-ku
Kobe Foreign States 651-0071

Country : Japan

Chronology :

- End of January 2024: Kawasaki Motors, Ltd (KML) was notified by its supplier (Sumitomo Rubber Industries, Ltd.) of an irregular test result in tire certification testing. KML requested that the supplier investigate this issue.
- April 2024: The supplier reported that a certain range of tires may not conform to FMVSS119.
- April 12th, 2024: KML decided to initiate a recall campaign.

Description of Remedy :

Description of Remedy Program : Front tires will be replaced on all units. The plan of reimbursement has been described on the owner's letter as follows: If you have experienced the failure described above prior to receiving this letter and have paid to have it corrected, you may be eligible for full or partial reimbursement for your documented cost of repair(s). To apply for reimbursement, please send copies of current owner and VIN information along with copies of repair orders and payment confirmation to the following address:
Kawasaki Motors Corp., U.S.A. ATTN: Customer Care P.O. Box 25252 Santa Ana, California 92799-5252

How Remedy Component Differs from Recalled Component : Tires with lot numbers in the affected range will be replaced. Tires with lot numbers not in the affected range are not affected by the recall.

Identify How/When Recall Condition was Corrected in Production : From January 27, 2024, all tires supplied to KML conform to FMVSS.

Recall Schedule :

Description of Recall Schedule : KMC will distribute both electronic and paper copies of a Recall Service bulletin to all Kawasaki motorcycle dealers. KMC will mail the owner notification letter via U.S.P.S. enclosed in an envelope with the statement "Important Recall Safety Information" printed on the outside of the envelope.

Planned Dealer Notification Date : MAY 09, 2024 - MAY 09, 2024

Planned Owner Notification Date : MAY 13, 2024 - MAY 13, 2024

* NR - Not Reported